

# BlackBerry Desktop Software

## Release Notes

### 6.0.1 b21

## About this product



The BlackBerry® Desktop Software works with BlackBerry devices to complete the following tasks:

- > Add, update, or remove device applications and BlackBerry® Device Software
- > Back up and restore your device data
- > Switch your device to a new BlackBerry device
- > Synchronize your organizer data
- > Synchronize your media

## New features and enhancements



The new features and enhancements for the BlackBerry® Desktop Software 6.0.1 include the following items:

Synchronization	Improvements have been made for synchronizing your organizer data.
Microsoft® support	The 64-bit versions of Microsoft® Outlook® 2010 and Microsoft® Exchange 2010 are supported.
Pictures	You can select individual pictures to synchronize to your device.
Videos	You can synchronize videos to your device without converting the video file.
Wi-Fi® music sync	You can stream your music while you download it to your device and you can download music over an SSL connection.
Silent installation	As an administrator, you can silently install the BlackBerry Desktop Software on to users' computers.

## Fixed issues



This section lists fixed issues between the BlackBerry® Desktop Software 6.0.0 bundle 47 and the BlackBerry Desktop Software 6.0.1 bundle 21.

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The encryption of BlackBerry device backups may have left the backup files vulnerable to a brute force password attempt by a malicious user if the malicious user had access to the files. The updated version of the BlackBerry Desktop Software includes changes to the method used to generate the encryption key that encrypts the BlackBerry device backup file. The BlackBerry Desktop Software 6.0.1 uses multiple iterations of the method to generate the encryption key, to help improve resistance against brute force attacks on the encrypted backup file. (DT 896848)

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If your device is associated with a BlackBerry® Enterprise Server, and you performed a custom restore and the databases are read-only or already synchronizing wirelessly, you didn't receive any warning that your data didn't restore. (DT 755153)

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Occasionally, the error message "The operation terminated unexpectedly" appeared when you synchronized MemoPad. (DT 677881)

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The start date for a Microsoft® Outlook® task reset to the due date when changing the time zone your device uses. (DT 598687)

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The BlackBerry Desktop Software didn't detect new music added to a blank music library. (DT 758229)

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The Unknown artist and genre always showed 0 songs in the summary and didn't appear in the song count. (DT 755250)

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You received a synchronization error when you synchronized some pictures and you ran out of space on your device. (DT 752364)

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On Windows® 7, AVI files with AC 3 audio were transcoded without sound. (DT 757288)

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Sometimes, audio and video for MP4 video files were out of sync. (DT 733679)

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The status window for the Wi-Fi® music sync installation didn't close if your device was disconnected. (DT 759258)

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iTunes album art wasn't imported after installing Wi-Fi music sync. (DT 759000)

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With Wi-Fi music sync, you received an incorrect message when you change your music library between iTunes and Windows Media® Player. (DT 758226)

## Known issues



This section lists known issues for the BlackBerry® Desktop Software 6.0.1 bundle 21.

### Installation/Connection

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When setting up a new device associated with a BlackBerry® Enterprise Server, you don't receive a prompt for your administrator to add your mailbox to the BlackBerry Enterprise Server if it hasn't been added yet. (DT 1048093)

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You cannot use any symbols, such as %, \$, or #, when you type a name for your device. (DT 1008772)

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The memory information on the last screen of the device switch or new device wizard isn't displayed if your device fails to connect with the BlackBerry Desktop Software. (DT 743522)

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If you install BlackBerry Desktop Software 6.0, you can also install earlier versions of the BlackBerry Desktop Software. (DT 697124)

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Workaround: Uninstall the earlier version of BlackBerry Desktop Software .

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You are not warned when you are connecting your device and Caps Lock is turned on. (DT 642229)

## Applications

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It might take longer than expected to display device application information or device application summaries. (DT 693806)

## Backing up and restoring data

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You receive an error when you back up your data and your device name is longer than the hard drive file system limit or longer than the backup file name: "There was an error backing up. There could have been a problem with the device or connection during the backup. Verify that the device is turned on and connected." (DT 751826)

## Synchronizing organizer data

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Upgrading your BlackBerry Desktop Software from version 5.0 to version 6.0 doesn't save your synchronization settings. (DT 762581)

Workaround: Configure your settings again.

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Upgrading your BlackBerry Desktop Software from version 4.7 to version 6.0 shows a synchronization error and you can't sync your organizer data. (DT 762512)

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If you disconnect your device when your organizer data is being synced after clicking **Sync All**, you receive a synchronization complete status after receiving two errors, "Connector specific error" and "Unable to complete synchronization". (DT 735195)

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When a Notes contact has been added with only a first name and no last name, you aren't notified that this contact will not be synchronized. (DT 599780)

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The status of an attendee from an appointment with multiple attendees doesn't update on your device when synchronizing from a Microsoft® Outlook® calendar. (DT 624882)

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A priority for a posted task appears on your device when you synchronize a posted task without a priority and the posted task isn't synchronized. (DT 648561)

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A category for a posted task appears on your device when you synchronize a posted task without a category and the posted task isn't synchronized. (DT 648559)

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The **Help** button in the following synchronization warning screen doesn't launch the help: "Synchronization is currently unavailable for: Calendar, Memo Pad, Address Book, Tasks". (DT 596963)

## Device switch

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After backing up your data while switching your device, if you click the back arrow to return to the **Select optional data** screen and change your backup options and then continue, your backup doesn't start again. (DT 757762)

## Localization

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Installations fail with a Japanese user name and non-Japanese regional options on 64-bit machines. (SDR 322711)

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Workaround: Change regional and language settings to Japanese.

## Intellisync

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The new **Nickname** and **Home Fax** fields are mapped by default when updating Intellisync. (SDR 354997)

Workaround: Clear the field mappings manually.

## System requirements: BlackBerry Desktop Software



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Hardware	<ul style="list-style-type: none"><li>&gt; Intel® compatible 1GHz or higher processor</li><li>&gt; 512 MB of RAM</li><li>&gt; USB 1.1 or higher USB port</li><li>&gt; Screen resolution of 1024x768 or greater</li></ul>
Software	<ul style="list-style-type: none"><li>&gt; Microsoft® Windows® XP SP2 or later, Windows Vista®, Windows® 7</li><li>&gt; Microsoft® .NET Framework 3.5 SP1 or an active Internet connection</li><li>&gt; iTunes 7.7.1 or later or Windows Media® Player 10 or later for music synchronization</li></ul>
BlackBerry® devices	<ul style="list-style-type: none"><li>&gt; For media synchronization, BlackBerry® Device Software 4.2 or later and a media card or built-in media storage</li><li>&gt; For the Wi-Fi® music sync feature, BlackBerry® 6</li><li>&gt; For other desktop features: BlackBerry Device Software 4.1 or later</li></ul>
Desktop email programs	<p>For enterprise integration with BlackBerry® Enterprise Server, one of the following email program requirements must be met:</p> <ul style="list-style-type: none"><li>&gt; Microsoft® Outlook® 2002, 2003, 2007, or 2010 (corporate or workgroup installation) with an email account on a Microsoft Exchange Server 5.5 SP 4 or later that can receive messages from the Internet</li><li>&gt; IBM® Lotus Notes® 5.0.6 or later with an email account on an IBM® Lotus® Domino® Server 5.03 or later (5.0.12 or later recommended) that can receive messages from the Internet</li></ul>
Organizers	<p>The following organizers are supported for use with Intellisync:</p> <ul style="list-style-type: none"><li>&gt; IBM Lotus Notes 6, 6.5, 7, 8, 8.5</li><li>&gt; Microsoft Outlook 2002, 2003, 2007, 2010</li><li>&gt; Microsoft Outlook Express 6, Windows Contacts (Windows Vista Address Book), and Windows Calendar (Windows Vista Calendar)</li><li>&gt; Novell GroupWise 6.5, 7</li><li>&gt; Yahoo!®</li></ul>

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