

# User Guide

## BlackBerry Wireless Headset HS-700



### Getting started

#### Drive safely!

Thank you for purchasing an original BlackBerry® accessory. Before you use your BlackBerry accessory, please read the *Safety and Product Information* booklet that is located at [www.blackberry.com/go/accessories](http://www.blackberry.com/go/accessories).

**WARNING:** Driving a vehicle requires your full attention to road conditions, weather, and vehicular traffic. It is important to set up your headset prior to driving. Using this hands-free accessory may cause you to be distracted and may put you, your passengers, and occupants of other vehicles at risk of suffering bodily injury, death and/or loss of property. You should only use the hands-free accessory where permitted by law and when you will not be distracted from the proper operation of your motor vehicle.

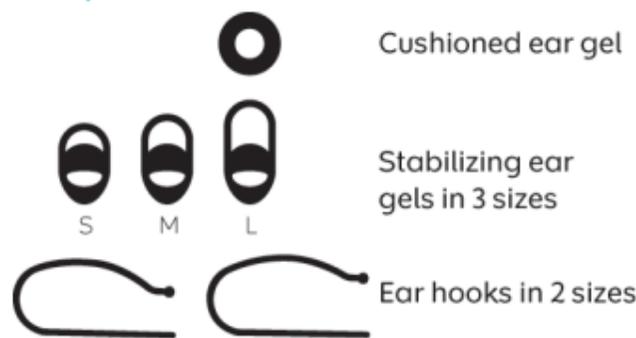
#### About the headset

Welcome to the BlackBerry® Wireless Headset HS-700. The headset is designed to give you ultimate hands-free calling convenience. Great sound quality is just the beginning. The headset allows you to control most features with simple voice commands that allow you to keep your

hands on the steering wheel when you drive. Manage incoming calls by simply saying "Answer" or "Ignore." If you want to reconnect with the last person who called you, say "Call last" and if you want to block out background noise while you're on a conference call, say "Mute".

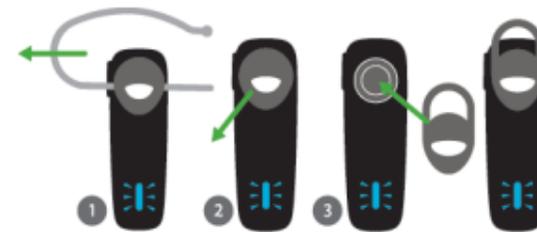
When you use the headset with GPS mapping apps, you can hear turn-by-turn directions without disturbing the passengers in your vehicle. When you enter the noisy highway, the headset can adjust the volume with the automatic volume control feature. The headset announces who's calling, and when it needs charging, it is designed to tell you by announcing the battery power level.

#### Components



#### Change the ear piece

1. If necessary, gently pull the ear hook to remove it.
2. Gently pull off the ear gel at its edges.
3. Replace the ear gel with a new ear gel.



#### Turn on or turn off the headset

When you turn on the headset for the first time, you hear instructions for setting up and pairing with your BlackBerry device.

1. Try different combinations of the ear gels and ear hooks to find your best fit.
2. Rotate the ear piece until you feel it click into the **On** position.
3. Insert the ear gel into your ear so that the headset points toward your mouth.
4. To turn off the headset, rotate the ear piece in the opposite direction so that the headset points down and you feel it click into the **Off** position.

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## Pairing the headset



Connect the headset with your BlackBerry device

1. Rotate the ear piece to turn on the headset.
2. Insert the headset into your ear.
3. Complete the instructions that you hear. At any time, say "Continue," "Repeat," or "Cancel."
4. On your BlackBerry® device, click the **Manage Connections** icon.
5. Click **Set Up Bluetooth** or **Bluetooth Connections**.
6. If you receive a prompt to enter a passkey, type **0000** on your BlackBerry device.

You can add your headset to the list of **Trusted Devices** on your device to prevent a prompt from appearing each time you turn the headset. For more information, click the **Help** icon on the Home screen of your BlackBerry device.

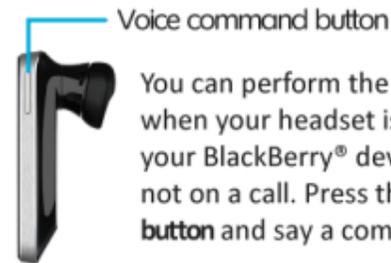
For information about how to pair a third-party Bluetooth® enabled device with your headset, see the documentation that came with that device.

About pairing the headset with two or more Bluetooth enabled devices



The headset features Bluetooth® technology with multipoint signaling that allows you to pair with two or more Bluetooth enabled devices at the same time. The headset manages calls received from one device at a time. For example, if you're using the headset for a call on your BlackBerry device and you receive a call on another mobile device that you pair with your headset, the second call isn't directed to the headset.

## Using the headset



You can perform the following tasks when your headset is connected with your BlackBerry® device and you are not on a call. Press the **voice command button** and say a command.

Action	Voice command
List available voice commands	"What can I say?"
Open the Options menu	"Options"
Check the battery power level of the headset	"Battery"
Prepare the headset to pair with your device	"Options" > "Pairing mode"

Action	Voice command
Redial a phone number	"Redial"
Call back the number of the last call received while the headset was connected	"Call last"
Make a phone call	Press and hold the voice command button for 2 seconds. After a short pause, say "Call <Phone number> or <Contact name>."

### Answer or ignore a call

If you have connected and paired your headset with your BlackBerry® device and you receive an incoming call, you can manage the call without pressing keys.

- To answer the call, say "Answer."
- To ignore the call, say "Ignore."

## Call tasks



You can perform the following call tasks when your headset is connected and paired with your BlackBerry® device by pressing the voice command button and saying commands or by tapping the **call control key**.

Action	Voice command	Call control key
List available voice commands	"What can I say?"	—
Answer a second call	Tap once > wait for the beep > "Answer"	Tap once
Ignore a second call	Tap once > wait for the beep > "Ignore"	Tap twice

Action	Voice command	Call control key
Switch between two active calls	"Swap"	Press and hold for 2 seconds
Mute a call	"Mute"	Tap once
Turn off mute	"Unmute"	Tap once
End a call	—	Tap twice
Check the battery power level of the headset	"Battery"	—

### Music tasks

Press the voice command key and use voice commands to perform the following tasks when playing music on your BlackBerry® device.

Action	Voice command
List available voice commands	"What can I say?"
Play a media file	"Play"
Play the next song in a playlist	"Next track"
Play the previous song in a playlist	"Previous track"
Pause a song	"Pause"
Stop a file from playing	"Stop"
Increase the volume	"Volume up"
Decrease the volume	"Volume down"

### About automatic volume control

When you use the headset for the first time, you can use the volume controls on your BlackBerry device to set the volume to a comfortable listening level. When the noise level around you changes, the

headset is designed to increase or decrease the volume to maintain your comfortable listening level automatically.

### About using the headset with a GPS enabled BlackBerry device

If your BlackBerry® device supports GPS technology and you're using a third-party location-based app on your device that provides driving directions, the headset can announce those directions after you pair it with your device. For more information about using GPS technology with your headset, click the **Help** icon on the Home screen of your BlackBerry device.

### LED notifications

#### Red LED

-  **Flashing slowly:** The microphone on the headset is muted.
- Flashing quickly:** The headset is no longer connected to your device.
- Flashing quickly, followed by a pause:** The battery power level for the headset is low.

#### Blue LED

-  **Flashing:** The headset is connected to a call.
- One slow flash:** The headset is on and connected with your device.
- Three quick flashes:** You have an incoming call.
- Five quick flashes:** The headset is reconnecting with the last device that you paired it with.

#### Blue and red LED

-  The headset is ready to pair with your BlackBerry device.

#### Green LED

-  **Flashing:** The headset is turning on or is charging.
- One flash:** The headset is charging but the battery level is low.
- Two flashes:** The headset is charging and the battery level has reached approximately 50 percent.
- Three flashes:** The headset is charging and the battery level is high but the battery is not fully charged.
- Solid:** The headset is fully charged.

### Charge the headset

Your headset comes partially charged and ready for use.

1. Connect the small end of the micro-USB cable or small end of a car charger to the charging port on the headset.

2. Connect the larger end of the micro-USB cable to the USB power plug that came with your headset. You can also connect to a USB port on a computer, or plug the large end of a car charger into your vehicle's power outlet.

### Find the latest information about the headset

For the most current product information such as firmware updates, visit [www.blackberry.com/HS700](http://www.blackberry.com/HS700).

### Troubleshooting I can't connect the headset with my device

You might have accidentally deleted the pairing options that you set for your headset. Complete the steps for connecting and pairing your headset with your BlackBerry® device.

### I can't hear anything when I use my headset

Try the following actions:

- Turn up the volume on your BlackBerry® device.
- Make sure that your headset is turned on and is connected to your device.

### I hear static noise when I use my headset

The headset is designed to be used within 10 meters (33 feet) of your device, without any large objects in between.

Try the following actions:

- Move away from any large objects that might cause interference.
- Keep your headset on the same side of your body as your device.

### My headset isn't responding to my voice commands

Try the following actions:

- Make sure that your headset is turned on and is connected to your BlackBerry® device.
- If you are in a noisy area, move to a place where people aren't talking around you. Repeat the voice command.
- Repeat the command at a slower pace.

### Safety information

This accessory contains a lithium-polymer battery pack that might present a fire or chemical burn hazard if mistreated. Do not disassemble, attempt to repair, crush, puncture or otherwise misuse the accessory and battery. Keep the accessory and battery away from heat sources. To reduce the risk of fire, electric shock, or malfunction, do not expose this accessory at any time to water, rain, moisture, explosive fumes, or magnets. Keep the accessory out of the reach of children. Follow local regulations for information about the disposal of electronic products and batteries in your area.

This accessory is safe for use with chargers or power adapters that are approved by Research In Motion.

Clean the accessory only with a soft dry cloth.

This accessory transmits radio frequency (RF) signals. RF signals can potentially disrupt medical devices and other equipment. If you have a medical device such as a pacemaker or hearing aid, prior to use of this accessory, consult your physician and the manufacturer of your medical device to determine

if this accessory is safe for your use. This accessory has an LED light that flashes as a notifier. If you are susceptible to epileptic seizures or blackouts, consult your physician before using the accessory. You should not rely on any wireless device for essential communications, including medical emergencies. Emergency numbers may vary by location and emergency calls may be blocked or impeded by network, environmental, or interference issues.

RIM is not responsible for use of this accessory in a manner prohibited by regulations in your area and any consequences arising from misuse. Improper use might invalidate any warranty and might be dangerous.