



# eBay app for BlackBerry Smartphones

Version: 1.0

User Guide



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# Getting started

## About eBay for BlackBerry devices

You can use eBay® for BlackBerry® devices to keep track of items and auction activities on eBay®. You can search for items, watch items, bid on items, buy items, and more. You can also receive notifications on your BlackBerry device when you are outbid, when an auction that contains a watched item is ending soon, when you win a bid on an item, and when you lose a bid on an item.

If you already have an eBay account, you can use your existing login information to log in to eBay for BlackBerry devices. To get an eBay account, visit [www.ebay.com](http://www.ebay.com).

## Requirements

Requirements	Description
BlackBerry® device	<ul style="list-style-type: none"><li>• 175 KB of available application memory</li><li>• BlackBerry® Device Software version 4.5 or later</li><li>• wireless service plan that includes internet access</li></ul>
accounts	<ul style="list-style-type: none"><li>• eBay® account</li><li>• PayPal® account is required to buy items</li></ul>

## Sign in to eBay for BlackBerry devices

1. On the Home screen or in a folder, click the **eBay** icon.
2. Press the **Menu** key.
3. Click **Sign in**.
4. Type your login information.
5. Click **Sign in**.

To sign out of eBay® for BlackBerry® devices, press the **Menu** key. Click **Options**. Click **Sign Out**.

## Check for the latest version of eBay for BlackBerry devices

You can check if a new version of eBay® for BlackBerry® devices is available for you to download over the wireless network.

1. Press the **Menu** key.
2. Click **Options**.
3. Perform any of the following actions:
  - To check for the latest version manually, under **Application Updates**, click **Check Now**. Complete the instructions on the screen.
  - To check for the latest version automatically, select the **Automatically check for updates** check box.

## Change your default country

1. Press the **Menu** key.
2. Click **Options**.
3. Change the **Preferred Site** field.
4. Press the **Menu** key.
5. Click **Save**.

## Find more information

To find more information about eBay® for BlackBerry® devices, visit [www.blackberry.com/ebay/support](http://www.blackberry.com/ebay/support).

To troubleshoot an issue and read knowledge base articles, visit the BlackBerry® Technical Solution Center at [www.blackberry.com/btsc](http://www.blackberry.com/btsc).

# Notifications

## About notifications

You can receive an eBay® notification in the messages application on your BlackBerry® device when you are outbid on an item, when an auction that contains a watched item is ending soon, when you win a bid on an item in an auction, when you lose a bid on an item in an auction, when you sell an item, and when the auction for an item you are selling ends.

## Send a message to a seller

1. When viewing an item, click **Contact Seller**.
2. Click **Select Question Type**.
3. Click a question type.
4. Type a message.
5. Click **Send**.

## View a message

1. On the My eBay screen, click **Member Messages**.
2. Click a message.

## Reply to a message

You can reply to a message when a user asks you a question about an item you are selling.

1. On the My eBay screen, click **Member Messages**.
2. Click a message.
3. Click **Reply**.
4. Type a message.
5. Click **Send**.

## Stop receiving eBay notifications

By default, you receive a notification when you are outbid, when an auction that contains a watched item is ending soon, when you win a bid on an item in an auction, and when you lose a bid on an item in an auction.

1. Press the **Menu** key.

2. Click **Options**.
3. Under **Notifications**, clear the check box.
4. Press the **Menu** key.
5. Click **Save**.

# Searching

## About searching for items

You can search for specific items on eBay® by keyword or item number. If you want to narrow your search for items, you can perform an advanced search to find items that meet specific criteria. You can also use advanced search to sort your search results.

## Search for an item

1. On the eBay® home screen, perform one of the following actions:
  - To perform a basic search, in the **search eBay** field, type a keyword or item number.
  - To perform an advanced search, press the **Menu** key. Click **Advanced Search**. Type a keyword. Specify the search criteria.
2. Click the **Search** icon at the top of the screen.

## View your favorite sellers

You can view sellers that you marked as favorites on the eBay® web site.

1. Press the **Menu** key.
2. Click **My eBay**.
3. Click **Favorite Sellers**.

## View a saved search

You can view searches that you saved on the eBay® website.

1. Press the **Menu** key.
2. Click **My eBay**.
3. Click **Saved Searches**.
4. Click a saved search.

## View an item

In the search results or **My eBay** lists, click an item.

To view a description of the item, click **Item Description**.

# Bidding, buying, and selling

## About bidding, buying, and selling

When you want to buy an item, you can buy the item in one of two ways set by the seller.

If the item is set to the Auction buying option, you can bid on the item for a fixed duration. The item is then sold to the highest bidder.

If the item is set to the Buy It Now buying option, you can buy the item immediately for the price that the seller sets.

You can also view items that you listed for sale on the eBay® web site on a computer, and you can relist items that that you listed for sale on the eBay® web site on a computer.

## Bid on an item

You can only bid on an item if the Bid Now option appears on the item screen.

1. When viewing an item, click **Place Bid**.
2. Type your maximum bid.
3. Click **Continue**.

The item that you bid on appears in your bidding items list. If you win the item, the item then appears in the won items list.

## Buy an item immediately for the price that the seller sets

You can only buy an item immediately if the Buy It Now option appears below the item.

1. When viewing an item, click **Buy It Now**.
2. Type a quantity.
3. Click **Confirm Purchase**.

The item you buy appears in your won items list.

## Add an item to your watched items list

When viewing an item, click **Watch**.

To delete an item from your watched items list, in your watched items list, press the **Menu** key. Click **Unwatch item**.

## Add an auction end date to the calendar application

When viewing an item, click **Add to Calendar**.

For more information about viewing events in your calendar, click **Help** on your BlackBerry® device.

## Pay for an item using PayPal

1. In your won items list, click **Pay with PayPal**.
2. Complete the instructions on the screen.

You cannot pay for some items using your BlackBerry® device. For more information about PayPal®, visit [www.paypal.com](http://www.paypal.com).

## View items that you listed for sale

You can view the items you have listed for sale from the eBay® web site on a computer.

On the My eBay screen, click **All Selling**.

## Relist an item for sale

Once an item auction has ended, you can relist an item that you first listed for sale on the eBay® web site on a computer.

1. On the My eBay screen, click **All Selling**.
2. Click **Unsold**.
3. Click an item.
4. Click **Relist Item**.
5. Click **Continue**.
6. Click **OK**.

## IT policy rules

BlackBerry® Enterprise Server administrators can use IT policy rules to prevent users from accessing certain applications and features. For more information about IT policy rules, visit <http://docs.blackberry.com/en/> to read the *BlackBerry Enterprise Server Policy Reference Guide*.

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