



BlackBerry Desktop Software

Version: 5.0.1

Release Notes

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Product information

This version of BlackBerry® Desktop Software is intended for use with BlackBerry® devices that are running version 4.0 or later of the Java® based BlackBerry Desktop Software.

New in this release

BlackBerry® Desktop Software 5.0.1 bundle 84 supports the BlackBerry® Style™ 9670 Smartphone and the BlackBerry® Bold™ 9780 Smartphone.

The new features for version 5.0.1 include the following items:

Item	Description
Synchronization	<ul style="list-style-type: none">• Support for new fields on the address book for your device• Enhancements to the synchronization process for organizer data
IP modem	User interface for using your device as an IP modem
Application loader	Back up and restore secure services on your device while loading software
User interface	Moved link to check for BlackBerry® Desktop Manager updates to the Help menu
Operating system	Support for Windows® 7 is included
Language	Support for Greek and Hebrew

Known issues

This section lists known issues for BlackBerry® Desktop Software 5.0.1 bundle 84.

Backup and Restore

- SDR 179157 Autoplay dialogs pop up while backing up or restoring on-board device memory.
- Impact:** These dialogs are not expected and may be confusing for users.
- Workaround:** None.

Bluetooth Connection

- SDR 328127 Device cannot connect to BlackBerry Desktop Manager using Bluetooth technology on 64-bit machines with Widcomm stack.
- Impact:** Device fails to connect.
- Workaround:** None.

Certificate Synchronization tool

- SDR 248611 The Certificate Synchronization tool is unable to fetch the status of a certificate with no host name.
- Impact:** The certificate is deemed good, when the status should be unknown or revoked.
- Workaround:** None.

General

- SDR 196615 in the IBM® Lotus Notes® client, an error occurs when importing a Lotus Notes ID due to user security settings.
- Impact:** Users cannot use Lotus Notes Native Encryption.
- Workaround:** Clear the **Don't prompt for a password from other Notes-Based programs** check box in Lotus Notes. Import the Lotus Notes ID in BlackBerry Desktop Manager.

Intellisync

- SDR 354997 New Nickname and Home Fax fields are mapped by default when upgrading Intellisync.
- Impact:** New fields should not be mapped by default.
- Workaround:** Clear the field mappings manually.

Localization

SDR 322711 Installations fail with a Japanese user name and non-Japanese regional options on 64-bit machines.

Impact: Users receive several errors.

Workaround: Change regional and language settings to Japanese.

SDR 252474 "Error 1904" is displayed when trying to install BlackBerry Desktop Manager in Arabic.

Impact: An error occurs.

Workaround: Click **OK** twice to continue installing BlackBerry Desktop Manager.

Roxio Media Manager

SDR 145259 You cannot use an existing full version of Roxio Easy Media Creator 9 after installing BlackBerry Desktop Manager.

Impact: Users are unable to use Easy Media Creator.

Workaround: Install Easy Media Creator after installing BlackBerry Desktop Manager.

SDR 124441 In some cases, if you attempt to install the BlackBerry Desktop Manager, it does not install and you receive the following Roxio Media Manager error message: "Unable to find a certificate file."

Impact: BlackBerry Desktop Manager does not install.

Workaround: Re-install the BlackBerry Desktop Manager.

Windows Vista

The BlackBerry Desktop Software supports organizer data synchronization with native Windows Vista® Contacts, but not Calendar.

SDR 109696 The IBM Lotus Notes login dialog for BlackBerry Desktop Manager does not display expected information when you load BlackBerry Desktop Manager for the first time.

Impact: The **For User** and **At Location** fields do not display account information.

Workaround: Close BlackBerry Desktop Manager and open it again.

System requirements: BlackBerry Desktop Manager

Item	Requirement
BlackBerry® Desktop Software	<ul style="list-style-type: none"> Intel® compatible 486 or higher computer that is compliant with USB 1.1 or higher and has an available USB port Microsoft® Windows® XP, Windows Vista®, Windows 7
BlackBerry® devices	<ul style="list-style-type: none"> BlackBerry® Device Software version 4.1 or later
Roxio® Media Manager	<ul style="list-style-type: none"> 1.4 GHz Intel Pentium® 4 or equivalent; 256 MB RAM (512MB or more recommended) 300 MB of free hard disk space for typical installation of all components 1024x768, 16-bit color graphics card; 24-bit or 32-bit true color recommended DirectX 9 or higher compatible sound card and graphics card Windows Media® Player 9 or later Windows® Internet Explorer® 6 or later
desktop email programs	<p>For enterprise integration with BlackBerry® Enterprise Server, one of the following email program requirements must be met:</p> <ul style="list-style-type: none"> Microsoft® Exchange, Microsoft® Outlook® 2000, 2003 or 2007 (corporate or workgroup installation) with an email account on a Microsoft Exchange Server version 5.5 Service Pack 4 or later that can receive messages from the Internet IBM® Lotus Notes® 5.0.6 or later with an email account on an IBM® Lotus® Domino® Server version 5.03 or later (5.0.12 or later recommended) that can receive messages from the Internet Novell® GroupWise® version 6.5 Service Pack 4 with an email account on a GroupWise® server version 6.5 Service Pack 1 or later that can receive messages from the Internet
organizers	<p>The following organizers are supported for use with Intellisync:</p> <ul style="list-style-type: none"> IBM Lotus Notes 6, 6.5, 7, 8, 8.5 Microsoft Outlook 2002, 2003, 2007 Microsoft Outlook Express 6, Microsoft Windows Contacts (Vista Address Book) Novell GroupWise 6.5, 7 Yahoo!®
Microsoft® .NET Framework	Microsoft .NET Framework 2.0 SP2 is required to install BlackBerry Desktop Manager silently.
migrating data	<p>When migrating data to a new BlackBerry® device using the Switch Device wizard, the smartphone you are switching must have one of the following Palm® or Windows Mobile® software versions:</p> <ul style="list-style-type: none"> Smartphone or Pocket PC running Windows Mobile 2000, 2002, 2003, 2003 SE, 5.0, 2005, or 6.0 Palm Treo™ smartphone using Palm Desktop Software 4.0.1, 4.1, 4.1.2, 4.1.4, 4.1.4e or 6.01

Install the BlackBerry Desktop Software

1. Insert the *BlackBerry User Tools* CD into the CD drive of your computer.
 - If your computer is not set to run CDs automatically, a dialog box appears. Double-click **start.exe**.
 - If the Choose Setup Language dialog box appears, click a language. Click **Begin**.
2. On the main menu, click **BlackBerry Desktop Software**.
3. Click **Install BlackBerry Desktop Software**.
4. Complete the on-screen instructions.

Note:

To receive messages on your device, you must integrate your device with an email address during installation, by choosing one of the following setup options:

- **Integrate with a personal email account:** Select this option if you purchased your device in a store or if you want to set up a new email account with BlackBerry® Internet Service.
- **Integrate with a work email account:** Select this option if you use your company's BlackBerry® Enterprise Server and want to use your corporate messaging account, as well as your personal email. To integrate both your business email address and your personal email address with your device, integrate your device with a corporate account first, and then activate your device on the BlackBerry Internet Service web site.

If you are planning to return to a previous version of BlackBerry® Desktop Software (from version 4.3 to 4.1, for example), manually uninstall the newer version of the software before you install the older version of the software.

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