



AOL Instant Messenger Service (AIM Service) for BlackBerry Smartphones

Version: 2.5

User Guide

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Basics

About the AIM service for BlackBerry devices

You can use the AIM® service for BlackBerry® devices to chat with other AIM® service users from your BlackBerry device. To use the AIM service for BlackBerry devices, you must have an AIM screen name. To get an AIM screen name or for more information about the AIM service, visit www.aim.com.

Sign in to the AIM service for BlackBerry devices

1. On the Home screen or in the application list, click **AOL Instant Messenger**.
2. Type your AIM® screen name and password.
3. Click **Sign In**.

To sign out, press the **Menu** key. Click **Sign Out**.

About sound profiles

You can set notification options, such as vibrate or tone, for the AIM® service for BlackBerry® devices in the sounds application. The AIM Alert item specifies how you are notified when a Buddy that you have set an availability notification for becomes available. The AIM New Message item specifies how you are notified of incoming AIM® messages.

Depending on the sound profile that is set in the sounds application on your device, you might not hear the audible notification that you have set for the AIM service for BlackBerry devices. For more information about sounds, click the **Help** icon on the Home screen of your BlackBerry device.

Availability

About your status

Your status is made up of a status indicator and a status message. You can create a custom status by typing your own status message and choosing a status indicator.

Change your status

If you change your status to invisible, you appear as offline to your Buddies and they cannot send you messages.

1. On the Buddy List® screen, press the **Menu** key.
2. Click **My Info**.
3. Change the **Status** field.

Add a status message

1. On the Buddy List® screen, press the **Menu** key.
2. Click **My Info**.
3. Type a status message.
4. Press the **Menu** key.
5. Click **Save**.

Create a custom status

1. On the Buddy List® screen, press the **Menu** key.
2. Click **My Info**.
3. Change the **Status** field.
4. Click **Edit Away Messages**.
5. Type a status message.
6. To add the custom status to the status list, select the **Add to message list** check box.
7. Click **OK**.

Receive notification when a Buddy is online

You can receive a message when the Buddy is online. Depending on the sound profile that is set on your device, you might also receive an audible notification.

1. On the Buddy List® screen, in a Buddy group, highlight an offline Buddy.
2. Press the **Menu** key.
3. Click **Set Alert**.
4. Click **OK**.

Buddies

Add a Buddy

1. On the Buddy List® screen, press the **Menu** key.
2. Click **Add Buddy**.
3. To specify a Buddy group, change the **Group Name** field.
4. Type a screen name.
5. Click **OK**.
6. To link the Buddy with a contact in the contacts application, perform one of the following actions:
 - If the Buddy is already in the contacts application, click **Select Contact**. Click a contact.
 - If the Buddy is not yet in the contacts application, click **New Contact**. Type the contact information. Press the **Menu** key. Click **Save**.

View a Buddy's information

1. On the Buddy List® screen, highlight a Buddy.
2. Press the **Menu** key.
3. Click **Buddy Info**.

Link a Buddy with a contact in the contacts application

When you link a Buddy with a contact in the contacts application, you might be able to perform additional tasks. For example, during a conversation, you might be able to call or send an email message to the Buddy quickly from the menu.

1. On the Buddy List® screen, in a Buddy group, highlight a Buddy.
2. Press the **Menu** key.
3. Click **Link to BlackBerry Contact**.
4. Perform one of the following actions:
 - If the Buddy is already in the contacts application, click **Select Contact**. Click a contact.
 - If the Buddy is not yet in the contacts application, click **New Contact**. Type the contact information. Press the **Menu** key. Click **Save**.

Delete a Buddy

1. On the Buddy List® screen, in a Buddy group, highlight a Buddy.
2. Press the **Menu** key.

3. Click **Delete Buddy**.
4. Click **Delete**.

Block a Buddy

If you block a Buddy, you appear as offline in that user's Buddy List®.

1. On the Buddy List screen, in a Buddy group, highlight a Buddy.
2. Press the **Menu** key.
3. Click **Block**.

To unblock a Buddy, click **Unblock**.

Hide blocked Buddies

1. On the Buddy List® screen, press the **Menu** key.
2. Click **Options**.
3. Change the **Show Blocked Buddies** field to **No**.
4. Press the **Menu** key.
5. Click **Save**.

To view blocked Buddies again, change the **Show Blocked Buddies** field to **Yes**.

Hide offline Buddies

1. On the Buddy List® screen, press the **Menu** key.
2. Click **Options**.
3. Change the **Show Offline Buddies** field to **No**.
4. Press the **Menu** key.
5. Click **Save**.

To view offline Buddies again, change the **Show Offline Buddies** field to **Yes** or **Group**.

A Buddy no longer appears in my Buddy List

Try performing the following actions:

- If you have set the AIM® service for BlackBerry® devices to hide offline Buddies, organize offline Buddies so that you can view offline Buddies.

- If you have collapsed the group that the Buddy is in, expand the group. On the Buddy List® screen, click the group.

Buddy groups

Add a Buddy group

1. On the Buddy List® screen, press the **Menu** key.
2. Click **Add Group**.
3. Type a name for the Buddy group.
4. Click **OK**.

Rename a Buddy group

1. On the Buddy List® screen, highlight a Buddy group.
2. Press the **Menu** key.
3. Click **Rename Group**.
4. Type a new name.
5. Click **OK**.

Delete a Buddy group

You must move all Buddies out of a Buddy group before you can delete that Buddy group.

1. On the Buddy List® screen, highlight a Buddy group.
2. Press the **Menu** key.
3. Click **Delete Group**.
4. Click **Delete**.

Conversations

Send a message

1. On the Buddy List® screen, click an online Buddy.
2. Type a message.
3. Press the **Enter** key.

Send a message to a user that is not in your Buddy List

1. On the Buddy List® screen, press the **Menu** key.
2. Click **Send IM to**.
3. Type a screen name.
4. Click **OK**.
5. Type a message.
6. Press the **Enter** key.

Add an emoticon

1. When you are composing a message, press the **Menu** key.
2. Click **Add Smiley**.
3. Click an emoticon.

Send a picture to a contact

1. During a conversation, press the **Menu** key.
2. Click **Insert Media**.
3. Click a picture.

Email a conversation

Depending on your wireless service plan, this feature might not be supported.

1. During a conversation, press the **Menu** key.
2. Click **Email Conversation**.

Copy a conversation

1. During a conversation, press the **Menu** key.
2. Click **Copy Conversation**.

Clear a conversation

1. During a conversation, press the **Menu** key.
2. Click **Clear Conversation**.

Switch conversations

1. During a conversation, press the **Menu** key.
2. Click **Switch Conversation**.
3. Click a Buddy.

End a conversation

1. During a conversation, press the **Menu** key.
2. Click **End Conversation**.

Accept or decline picture transfers automatically

By default, you must accept or decline individual picture transfers.

1. On the Buddy List® screen, press the **Menu** key.
2. Click **Options**.
3. Perform one of the following actions:
 - To accept picture transfers only from Buddies in your Buddy List automatically, change the **Instant Media Proposals** field to **Allow Buddies**.
 - To accept picture transfers from any user automatically, change the **Instant Media Proposals** field to **Allow All**.
 - To decline all picture transfers automatically, change the **Instant Media Proposals** field to **Allow None**.
4. Press the **Menu** key.
5. Click **Save**.

Prevent conversations from appearing in the messages application

1. On the Buddy List® screen, press the **Menu** key.
2. Click **Options**.
3. Change the **Show Conversations in Messages Application** field to **No**.
4. Press the **Menu** key.
5. Click **Save**.

To view conversations in the messages application again, change the **Show Conversations in Messages Application** field to **Yes**.

Stop grouping messages in conversations

In a conversation, by default, consecutive messages that you send or receive are grouped together.

1. On the Buddy List® screen, press the **Menu** key.
2. Click **Options**.
3. Change the **Group Sequential Messages in Conversations** field to **No**.
4. Press the **Menu** key.
5. Click **Save**.

I am not receiving notification for incoming messages

In the sounds application, try performing the following actions:

- Verify that the All Alerts Off sound profile is not selected.
- Verify that the **Volume** fields in the AIM New Message item are not set to **Silent**.
- Change the notification options for the AIM New Message item.

Text sometimes changes after I type it

If AutoText recognizes specific text, it is designed to replace the text that you type with the AutoText entry automatically.

To view or change AutoText entries, during a conversation, press the **Menu** key. Click **Edit AutoText**.

For more information about AutoText, click the **Help** icon on the Home screen of your BlackBerry® device.

Conversation history

Turn on conversation history

1. On the Buddy List® screen, press the **Menu** key.
2. Click **Options**.
3. Change the **Save Message History** field to **Device** or **Media Card**.
4. Press the **Menu** key.
5. Click **Save**.

View the conversation history for a Buddy

You can only perform this task if you have previously turned on conversation history.

1. On the Buddy List® screen, highlight a Buddy.
2. Press the **Menu** key.
3. Click **View History**.
4. Click a conversation history.

Search for text in a conversation history

You can only perform this task if you have previously turned on conversation history.

1. On the Buddy List® screen, highlight a Buddy.
2. Press the **Menu** key.
3. Click **View History**.
4. Type the text.
5. Click **Search**.
6. In the search results, click a conversation history.

Delete a conversation history

You can only perform this task if you have previously turned on conversation history.

1. On the Buddy List® screen, highlight a Buddy.
2. Press the **Menu** key.
3. Click **View History**.
4. Press the **Menu** key.
5. Perform one of the following actions:

- To delete the conversation history for an individual Buddy, click **Delete Contact's History**.
- To delete the conversation history for all Buddies, click **Delete Complete History**.

Provide feedback

To provide feedback on this deliverable, visit www.blackberry.com/docsfeedback.

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