

BlackBerry Smartphone Simulator

9360, 9380, 9790, 9810, 9860, 9900,
and 9981 on bundles 2355 to 2435

[Release Notes](#)

Version: 7.0



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Known issues

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This section lists known issues for the following versions of the BlackBerry Smartphone Simulator 7.0.

BlackBerry smartphone models	BlackBerry Device Software 7.0
The BlackBerry Curve 9350 smartphone	Bundle 1702
The BlackBerry Curve 9360 smartphone	Bundles 1549, 1555, 1680, 1724, 2259, 2355, 2408, 2414, and 2423
The BlackBerry Curve 9380 smartphone	Bundles 2157, 2223, 2357, and 2406
The BlackBerry Bold 9790 smartphone	Bundles 2156, 2254, 2356, and 2418
The BlackBerry Torch 9810 smartphone	Bundles 1346, 1465, 1549, 2290, 2357, 2359, 2406, and 2435
The BlackBerry Torch 9850 smartphone	Bundles 1107 and 1702
The BlackBerry Torch 9860 smartphone	Bundles 1346, 1465, 1549, 1773, 2290, 2357, and 2406
The BlackBerry Bold 9900 smartphone	Bundles 1290, 1346, 1465, 1549, 1773, 1787, 2290, 2359, 2416, and 2435
The BlackBerry Bold 9930 smartphone	Bundles 1132, 1244, 1330, 1346, 1465, 1554, 1603, 1700, 1702, 1724, 1789, 1846, and 1962
Porsche Design P'9981 smartphone from BlackBerry	Bundle 2395

BlackBerry Maps

When starting the BlackBerry Maps application, the device displays the `App Err 104 MapException` error and then displays a blank screen. (1254729)

Impact: You cannot use the BlackBerry Maps application.

Workaround: Complete one of the following:

- Switch the radio connection off and then on
- Turn on a Wi-Fi profile

Email

If you use the BlackBerry Email Simulator to send an email message in the BlackBerry Smartphone Simulator, the BlackBerry Email Simulator sends the mail repeatedly until you shut it down. (1352776)

Impact: The email is unexpectedly sent repeatedly.

Workaround: Test email using a BlackBerry smartphone.

BlackBerry Browser

When you open multiple tabs in the BlackBerry Browser the BlackBerry Browser stops responding and closes all tabs. (2424370)

Impact: All BlackBerry Browser tabs are closed and all open content is lost.

Workaround: None.

When you attempt to navigate to a website using the BlackBerry Browser, the BlackBerry Browser closes unexpectedly. This issue is associated with NVidia video cards and only occurs on web sites that use overlays. (2329486)

Impact: All BlackBerry Browser tabs are closed. You are prompted to re-open the pages that were previously opened.

Workaround: Update the drivers for your graphics card.

Media

When you play a music file on the simulator there is a break before the track begins to play. (1379280)

Impact: You may believe the track is not going to play.

Workaround: None.

When you play a media file in the BlackBerry Smartphone Simulator, you cannot scroll through the controls using the mouse wheel. (1250345)

Impact: You cannot access some of the controls.

Workaround: None.

Phone

The BlackBerry Smartphone Simulator does not have a store of preloaded ringtones. The default ringtone is still present. (1460845)

Impact: You must download your own ringtone.

Workaround: Download a ringtone.

When adding participants to an existing call the touchscreen stops responding. (1402255)

Impact: You cannot add a participant using the touchscreen overlay.

Workaround: Use the keyboard to add participants to an existing call.

NFC

A connection cannot be made when using the IC NFC Simulator with NFC enabled on the BlackBerry Smartphone Simulator. (1891179)

Impact: The NFC Simulator cannot be used.

Workaround: None.

Other

When you save logs in the BlackBerry Smartphone Simulator a DE308 - An Internal Error Has Occurred error is displayed. (1132757)

Impact: The log files are not saved.

Workaround: None.

Legal notice

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