



BlackBerry Enterprise Server for Microsoft Exchange

Version 4.1 Service Pack 3 Hotfix 1

Release Notes

BlackBerry Enterprise Server for Microsoft Exchange

©2007 Research In Motion Limited. All Rights Reserved. The BlackBerry and RIM families of related marks, images, and symbols are the exclusive properties of Research In Motion Limited. RIM, Research In Motion, BlackBerry, "Always On, Always Connected" and the "envelope in motion" symbol are registered with the U.S. Patent and Trademark Office and may be pending or registered in other countries.

Adobe, Acrobat, and Reader are trademarks of Adobe Systems Incorporated. Microsoft is a trademark of Microsoft Corporation. All other brands, product names, company names, trademarks and service marks are the properties of their respective owners.

The BlackBerry device and/or associated software are protected by copyright, international treaties, and various patents, including one or more of the following U.S. patents: 6,278,442; 6,271,605; 6,219,694; 6,075,470; 6,073,318; D445,428; D433,460; D416,256. Other patents are registered or pending in various countries around the world. Visit www.rim.com/patents for a list of RIM [as hereinafter defined] patents.

This document is provided "as is" and Research In Motion Limited and its affiliated companies ("RIM") assume no responsibility for any typographical, technical, or other inaccuracies in this document. In order to protect RIM proprietary and confidential information and/or trade secrets, this document may describe some aspects of RIM technology in generalized terms. RIM reserves the right to periodically change information that is contained in this document; however, RIM makes no commitment to provide any such changes, updates, enhancements, or other additions to this document to you in a timely manner or at all. RIM MAKES NO REPRESENTATIONS, WARRANTIES, CONDITIONS, OR COVENANTS, EITHER EXPRESS OR IMPLIED (INCLUDING WITHOUT LIMITATION, ANY EXPRESS OR IMPLIED WARRANTIES OR CONDITIONS OF FITNESS FOR A PARTICULAR PURPOSE, NON-INFRINGEMENT, MERCHANTABILITY, DURABILITY, TITLE, OR RELATED TO THE PERFORMANCE OR NON-PERFORMANCE OF ANY SOFTWARE REFERENCED HEREIN OR PERFORMANCE OF ANY SERVICES REFERENCED HEREIN). IN CONNECTION WITH YOUR USE OF THIS DOCUMENTATION, NEITHER RIM NOR ITS RESPECTIVE DIRECTORS, OFFICERS, EMPLOYEES, OR CONSULTANTS SHALL BE LIABLE TO YOU FOR ANY DAMAGES WHATSOEVER BE THEY DIRECT, ECONOMIC, COMMERCIAL, SPECIAL, CONSEQUENTIAL, INCIDENTAL, EXEMPLARY, OR INDIRECT DAMAGES, EVEN IF RIM HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES, INCLUDING WITHOUT LIMITATION, LOSS OF BUSINESS REVENUE OR EARNINGS, LOST DATA, DAMAGES CAUSED BY DELAYS, LOST PROFITS, OR A FAILURE TO REALIZE EXPECTED SAVINGS.

This document might contain references to third-party sources of information, hardware or software, products or services and/or third-party web sites (collectively the "Third-Party Information"). RIM does not control, and is not responsible for, any Third-Party Information, including, without limitation the content, accuracy, copyright compliance, compatibility, performance, trustworthiness, legality, decency, links, or any other aspect of Third-Party Information. The inclusion of Third-Party Information in this document does not imply endorsement by RIM of the Third-Party Information or the third-party in any way. Installation and use of Third-Party Information with RIM's products and services may require one or more patent, trademark, or copyright licenses in order to avoid infringement of the intellectual property rights of others. Any dealings with Third-Party Information, including, without limitation, compliance with applicable licenses and terms and conditions, are solely between you and the third-party. You are solely responsible for determining whether such third-party licenses are required and are responsible for acquiring any such licenses relating to Third-Party Information. To the extent that such intellectual property licenses may be required, RIM expressly recommends that you do not install or use Third-Party Information until all such applicable licenses have been acquired by you or on your behalf. Your use of Third-Party Information shall be governed by and subject to you agreeing to the terms of the Third-Party Information licenses. Any Third-Party Information that is provided with RIM's products and services is provided "as is". RIM makes no representation, warranty or guarantee whatsoever in relation to the Third-Party Information and RIM assumes no liability whatsoever in relation to the Third-Party Information even if RIM has been advised of the possibility of such damages or can anticipate such damages.

Last modified: 23 February 2007

Part number: 11729625 Version 2

Related resources

Guide	Information
<i>BlackBerry Enterprise Server Installation Guide</i>	<ul style="list-style-type: none"> • system requirements • installation instructions
<i>BlackBerry Enterprise Server Upgrade Guide</i>	<ul style="list-style-type: none"> • system requirements • upgrade instructions
<i>BlackBerry Enterprise Server Feature and Technical Overview</i>	<ul style="list-style-type: none"> • BlackBerry® Enterprise Server features • system architecture • data workflows
<i>BlackBerry Enterprise Server System Administration Guide</i>	<ul style="list-style-type: none"> • system setup and management • BlackBerry device implementation instructions



Tip: To view the guides, you must have Adobe® Acrobat® Reader® 3.0 or later installed on your computer.

Verify the system requirements

Requirement	Description
software version	<p>This hotfix works with BlackBerry® Enterprise Server Version 4.1 SP3 for Microsoft® Exchange.</p> <ol style="list-style-type: none"> 1. On the taskbar, click Start > Settings > Control Panel. 2. Double-click Add/Remove Programs. 3. In the list of currently installed programs, click BlackBerry Enterprise Server. 4. Click Support Information. 5. Verify that the version number is 4.1.3 (Bundle 37).
remote components	<p>Install this hotfix only on computers where the BlackBerry MDS Services, BlackBerry Collaboration Service, or the BlackBerry MDS Connection Service resides.</p>
original installation media	<p>The hotfix installation program requires access to the installation media that was used to install the BlackBerry Enterprise Server. Depending on how the software was installed, this might be a product CD or a network location.</p>

Install the hotfix

1. While logged in to the BlackBerry Enterprise Server computer, double-click **besx413hf1.zip**.
2. Extract the setup program files to the local drive on your computer.
3. Browse to the location of the setup program files.
4. Double-click **besx413hf1.msp**.
5. Click **Update**.
6. Complete the configuration screens.
7. Click **Finish**.

Verify the hotfix installation

1. On the taskbar, click **Start > Settings > Control Panel**.
2. Click **Add/Remove Programs**.
3. In the list of programs, click **BlackBerry Enterprise Server**.
4. Click **Support Information**.
5. Verify that the version number is 4.1.3 Hotfix 1 (Bundle 43).

Fixed issues

BlackBerry Instant Messaging for Microsoft Live Communications Server

SDR 115964 In BlackBerry Enterprise Server Version 4.1 SP3, if a user with a Microsoft® Office Communicator client updated the presence status in the calendar, the BlackBerry device threw an exception when viewing the contact information.
In BlackBerry Enterprise Server Version 4.1 SP3 HF1 and later, this issue is resolved.

BlackBerry MDS Services

SDR 117384 In BlackBerry Enterprise Server Version 4.1 SP3, in certain circumstances, if a user attempted to load a web page with a malformed .png image, the BlackBerry MDS Services stopped responding.
In BlackBerry Enterprise Server Version 4.1 SP3 HF1 and later, this issue is resolved.

BlackBerry MDS Studio Application repository

SDR 119459 In BlackBerry Enterprise Server Version 4.1 SP3, if a BlackBerry MDS Studio Application did not include a required encoding style namespace in an element, the BlackBerry MDS Studio Application did not start.
In BlackBerry Enterprise Server Version 4.1 SP3 HF1 and later, this issue is resolved.