



BlackBerry Enterprise Server for Microsoft Exchange

Version 4.1 Service Pack 5 Maintenance Release 1 (Rollup)

Release Notes

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Related resources

Guide	Information
<i>BlackBerry Enterprise Server Installation Guide</i>	<ul style="list-style-type: none"> • system requirements • installation instructions
<i>BlackBerry Enterprise Server Upgrade Guide</i>	<ul style="list-style-type: none"> • system requirements • upgrade instructions
<i>BlackBerry Enterprise Server Feature and Technical Overview</i>	<ul style="list-style-type: none"> • BlackBerry® Enterprise Server features • system architecture • data workflows
<i>BlackBerry Enterprise Server System Administration Guide</i>	<ul style="list-style-type: none"> • system setup and management • BlackBerry device implementation instructions

Verify the system requirements

Requirement	Description
software version	<p>This maintenance release works with BlackBerry® Enterprise Server Version 4.1 SP5 for Microsoft® Exchange.</p> <ol style="list-style-type: none"> 1. On the taskbar, click Start > Settings > Control Panel. 2. Double-click Add/Remove Programs. 3. In the list of currently installed programs, click BlackBerry Enterprise Server. 4. Click Support Information. 5. Verify that the version number is 4.1.5 (Bundle 79).
remote components	<p>Install this maintenance release on a remote computer that hosts the BlackBerry Router, the BlackBerry Collaboration Service, the BlackBerry Manager, the BlackBerry MDS Connection Service, or the BlackBerry Attachment Service.</p>
original installation media	<p>The maintenance release installation program requires access to the installation media that was used to install the BlackBerry Enterprise Server. Depending on how the software was installed, this might be a product CD or a network location.</p>

Install the maintenance release

1. While logged in to the BlackBerry Enterprise Server computer, in the Windows® Services, stop all BlackBerry Enterprise Server services.
2. Double-click **besx415mr1.zip**.
3. Extract the setup program files to the local drive on your computer.
4. Browse to the location of the setup program files.
5. Double-click **setup.exe** to run the executable.
6. Click **Update**.
7. Complete the configuration screens.
8. Click **Finish**.
9. In the Windows Services, restart all BlackBerry Enterprise Server services.

Verify the maintenance release installation

1. On the taskbar, click **Start > Settings > Control Panel**.
2. Click **Add/Remove Programs**.
3. In the list of programs, click **BlackBerry Enterprise Server**.
4. Click **Support Information**.
5. Verify that the version number is 4.1.5 MR1 (Rollup) (Bundle 89).

Known issues

BlackBerry MDS Connection Service

SDR 182060	In BlackBerry Enterprise Server Version 4.1 SP5 MR1, if running on Windows® 2000 SP4, in certain circumstances, a remote BlackBerry MDS Connection Service might stop responding.
SDR 193845	In BlackBerry Enterprise Server Version 4.1 SP5 MR1, the BlackBerry MDS Connection Service logs the following error message every 24 hours: Failed to update device OS to HTTP header compression version mapping For input string.

Fixed issues

BlackBerry Manager

SDR 166275	In BlackBerry Enterprise Server Version 4.1 SP4, the BlackBerry Manager did not log the following information in the debug log files: when an administrator set the password or owner information, wiped a BlackBerry device, and assigned or resent the IT policy. In BlackBerry Enterprise Server Version 4.1 SP5 MR1 and later, this issue is resolved.
SDR 164796	In BlackBerry Enterprise Server Version 4.1 SP5, an administrator with fewer permissions than a Security Administrator could execute undesirable JavaScript® code on the BlackBerry Configuration Database. In BlackBerry Enterprise Server Version 4.1 SP5 MR1 and later, this issue is resolved.

BlackBerry MDS Services

SDR 176855	In BlackBerry Enterprise Server Version 4.1 SP5, when downloading an application over the wireless network, the download might not complete successfully and the following error message appeared: "Download failed - Invalid COD HTTP Error 500: Internal Server Error". In BlackBerry Enterprise Server Version 4.1 SP5 MR1 and later, this issue is resolved.
SDR 159135	In BlackBerry Enterprise Server Version 4.1 SP5, the CRL cache was not cleared and out of memory errors occurred. In BlackBerry Enterprise Server Version 4.1 SP5 MR1 and later, this issue is resolved.

BlackBerry Messaging Agent

SDR 183222	In BlackBerry Enterprise Server Version 4.1 SP5, in certain circumstances, duplicate calendar entries appear in Microsoft® Outlook®. In BlackBerry Enterprise Server Version 4.1 SP5 MR1 and later, this issue is resolved.
SDR 162722	In BlackBerry Enterprise Server Version 4.1 SP5, in certain circumstances, Microsoft Outlook 2007 displayed an old out-of-office message rather than the message that was updated on the BlackBerry device. In BlackBerry Enterprise Server Version 4.1 SP5 MR1 and later, this issue is resolved.

BlackBerry Policy Service

SDR 163821, SDR 160056	In BlackBerry Enterprise Server Version 4.1 SP5, the successful installation message from a push application was not always received and the BlackBerry Policy Service queue was not cleared. In BlackBerry Enterprise Server Version 4.1 SP5 MR1 and later, this issue is resolved.
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BlackBerry Synchronization Service

SDR 170782	In BlackBerry Enterprise Server Version 4.1 SP5, after you moved users to another BlackBerry Enterprise Server, the service books sent to users contained the old SRP and users could not send or receive email messages. In BlackBerry Enterprise Server Version 4.1 SP5 MR1 and later, this issue is resolved.
SDR 161552	In BlackBerry Enterprise Server Version 4.1 SP5, if you moved users to another BlackBerry Enterprise Server while the user was out of coverage, the service books were not sent. In BlackBerry Enterprise Server Version 4.1 SP5 MR1 and later, this issue is resolved.

Software configuration

SDR 166714	In BlackBerry Enterprise Server Version 4.1 SP4, in certain circumstances, the BlackBerry Enterprise Server did not successfully push software configuration packages that included multiple .cod files to BlackBerry devices. In BlackBerry Enterprise Server Version 4.1 SP5 MR1 and later, this issue is resolved.
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