

BlackBerry Enterprise Server for IBM Lotus Domino

Version: 5.0 | Service Pack: 3 | Maintenance
Release: 2

[Maintenance Release Notes](#)



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Installing the maintenance release

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Where to install the maintenance release

Install this maintenance release on any computer that hosts a BlackBerry® Enterprise Server and on any remote computer that hosts a BlackBerry Administration Service, BlackBerry® Web Desktop Manager, or BlackBerry Monitoring Service.

Verify the BlackBerry Enterprise Server software version on a computer that runs Windows Server 2008

This maintenance release works with BlackBerry® Enterprise Server 5.0 SP3 for IBM® Lotus® Domino®.

1. On the taskbar, click **Start > Settings > Control Panel** or **Start > Control Panel**.
2. Double-click **Programs and Features**.
3. If the window does not display the **Version** column, perform the following actions:
 - a. Right-click on any column heading. Click **More**.
 - b. In the dialog box, select **Version**.
 - c. Click **OK**.
4. In the list of currently installed programs, search for **BlackBerry Enterprise Server for IBM Lotus Domino**.
5. Verify that the version number is 5.0.3 (Bundle 33) or 5.0.3 MR 1 (Bundle 38).

Verify the BlackBerry Enterprise Server software version on a computer that runs Windows Server 2003

This maintenance release works with BlackBerry® Enterprise Server 5.0 SP3 for IBM® Lotus® Domino®.

1. On the taskbar, click **Start > Settings > Control Panel** or **Start > Control Panel**.
2. Double-click **Add or Remove Programs**.
3. In the list of currently installed programs, click **BlackBerry Enterprise Server for IBM Lotus Domino**.
4. Click **Click here for support information**.
5. Verify that the version number is 5.0.3 (Bundle 33) or 5.0.3 MR 1 (Bundle 38).

Install the maintenance release

If you configured BlackBerry® Enterprise Server high availability to limit the downtime of BlackBerry services, you can install the maintenance release on the standby BlackBerry Enterprise Server, fail over to the standby BlackBerry Enterprise Server, and then install the maintenance release on the primary BlackBerry Enterprise Server.

Before you begin: On the computer that hosts the BlackBerry Enterprise Server, make sure that you can access the installation files that were used to install the BlackBerry Enterprise Server. Depending on how the software was installed, the files might be located on a product CD or in a network location.

1. While logged in to the computer that hosts the BlackBerry Enterprise Server, in Windows® Services, stop all BlackBerry Enterprise Server services.
2. Close the Windows Services.
3. Close the BlackBerry Configuration Panel.
4. Double-click **besn503mr2.zip**.
5. Extract the installation files to a local drive on your computer.
6. Browse to the location of the setup program files.
7. Double-click **setup.exe**.
8. Complete the configuration screens.
9. Click **Finish**.
10. In Windows Services, restart all BlackBerry Enterprise Server services.

Verify that you installed the maintenance release on a computer that runs Windows Server 2008

1. On the taskbar, click **Start > Settings > Control Panel** or **Start > Control Panel**.
2. Click **Programs and Features**.
3. If the window does not display the **Version** column, perform the following actions:
 - a. Right-click on any column heading. Click **More**.
 - b. In the dialog box, select **Version**.
 - c. Click **OK**.
4. In the list of currently installed programs, search for **BlackBerry Enterprise Server for IBM Lotus Domino**.
5. Verify that the version number is 5.0.3 MR 2 (Bundle 53).

Verify that you installed the maintenance release on a computer that runs Windows Server 2003

1. On the taskbar, click **Start > Settings > Control Panel** or **Start > Control Panel**.
2. Click **Add or Remove Programs**.
3. In the list of programs, click **BlackBerry Enterprise Server for IBM Lotus Domino**.
4. Click **Click here for support information**.
5. Verify that the version number is 5.0.3 MR 2 (Bundle 53).

Fixed issues

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Issues that are marked with an asterisk (*) are newly fixed in this release. All other issues were fixed in previous maintenance releases.

BlackBerry Administration Service

*If you upgraded BlackBerry® Enterprise Server to 5.0 SP3 while the BlackBerry Administration Service was reconciling jobs, the BlackBerry Administration Service did not finish reconciling jobs after the upgrade process completed. (DT 1216175)

If one BlackBerry Administration Service instance sent a reconciliation task to a second instance for execution, and the connection between the instances dropped so that the reconciliation task failed, reconciliation stopped on all BlackBerry Administration Service instances. The first BlackBerry Administration Service instance then wrote the following error to its log file: “org.jboss.remoting.CannotConnectException: Can not get connection to server. Problem establishing socket connection for InvokerLocator [sslsocket:”. The BlackBerry Administration Service checks for unprocessed reconciliation events every 24 hours and restarts them at that time. For more information, contact RIM Support. (DT 1159175)

Related resources

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To read the following guides, visit www.blackberry.com/go/serverdocs.

Guide	Information
<i>BlackBerry Enterprise Server Feature and Technical Overview</i>	<ul style="list-style-type: none">• BlackBerry® Enterprise Server features• system architecture• data workflows
<i>BlackBerry Enterprise Server Installation and Configuration Guide</i>	<ul style="list-style-type: none">• system requirements• installation instructions
<i>BlackBerry Enterprise Server Upgrade Guide</i>	<ul style="list-style-type: none">• system requirements• installation instructions
<i>BlackBerry Enterprise Server Administration Guide</i>	<ul style="list-style-type: none">• system setup and management• BlackBerry device implementation instructions

Legal notice

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Research In Motion Limited
295 Phillip Street
Waterloo, ON N2L 3W8
Canada

Research In Motion UK Limited
Centrum House
36 Station Road
Egham, Surrey TW20 9LF
United Kingdom

Published in Canada