

BlackBerry Enterprise Server for IBM Lotus Domino

Version: 5.0 | Service Pack: 1 | Maintenance Release: 2

Maintenance Release Notes

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Installing the maintenance release

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Where to install the maintenance release

Install this maintenance release on any computer that hosts a BlackBerry® Enterprise Server and on any remote computer that hosts a BlackBerry Administration Service, BlackBerry Attachment Service, BlackBerry Collaboration Service, BlackBerry MDS Connection Service, BlackBerry Router or BlackBerry Monitoring Service.

Verify the BlackBerry Enterprise Server software version on a computer that runs Windows Server 2008

This maintenance release works with BlackBerry® Enterprise Server 5.0 SP1 for IBM® Lotus® Domino®.

1. On the taskbar, click **Start > Settings > Control Panel** or **Start > Control Panel**.
2. Double-click **Programs and Features**.
3. If the window does not display the **Version** column, perform the following actions:
 - a. Right-click on any column heading. Click **More...**
 - b. In the dialog box, select **Version**.
 - c. Click **OK**.
4. In the list of currently installed programs, search for **BlackBerry Enterprise Server for IBM Lotus Domino**.
5. Verify that the version number is 5.0.1 (Bundle 70, 72, or 117).

Verify the BlackBerry Enterprise Server software version on a computer that runs Windows Server 2003

This maintenance release works with BlackBerry® Enterprise Server 5.0 SP1 for IBM® Lotus® Domino®.

1. On the taskbar, click **Start > Settings > Control Panel** or **Start > Control Panel**.
2. Double-click **Add or Remove Programs**.
3. In the list of currently installed programs, click **BlackBerry Enterprise Server for IBM Lotus Domino**.
4. Click **Click here for support information**.
5. Verify that the version number is 5.0.1 (Bundle 70, 72, or 117).

Install the maintenance release

If you configured BlackBerry® Enterprise Server high availability to limit downtime to BlackBerry services, you can install the maintenance release on the standby BlackBerry Enterprise Server instance, fail over to the standby BlackBerry Enterprise Server, and then install the maintenance release on the primary BlackBerry Enterprise Server.

Before you begin: On the computer that hosts the BlackBerry Enterprise Server, configure access to the installation media that was used to install the BlackBerry Enterprise Server. Depending on how the software was installed, this might be a product CD or a network location.

1. While logged in to the computer that hosts the BlackBerry Enterprise Server, in Windows® Services, stop all BlackBerry Enterprise Server services.
2. Close the BlackBerry Configuration Panel.
3. Double-click **besn501mr2.zip**.
4. Extract the installation files to a local drive on your computer.
5. Browse to the location of the setup program files.
6. Double-click **setupMR.exe** to run the executable.
7. Click **Update**.
8. Complete the configuration screens.
9. Click **Finish**.
10. In Windows Services, restart all BlackBerry Enterprise Server services.

Verify that you installed the maintenance release on a computer that runs Windows Server 2008

1. On the taskbar, click **Start > Settings > Control Panel** or **Start > Control Panel**.
2. Click **Programs and Features**.
3. If the window does not display the **Version** column, perform the following actions:
 - a. Right-click on any column heading. Click **More...**
 - b. In the dialog box, select **Version**.
 - c. Click **OK**.
4. In the list of currently installed programs, search for **BlackBerry Enterprise Server for IBM Lotus Domino**.
5. Verify that the version number is 5.0.1 MR2 (Bundle 135).

Verify that you installed the maintenance release on a computer that runs Windows Server 2003

1. On the taskbar, click **Start > Settings > Control Panel** or **Start > Control Panel**.
2. Click **Add or Remove Programs**.
3. In the list of programs, click **BlackBerry Enterprise Server for IBM Lotus Domino**.
4. Click **Click here for support information**.
5. Verify that the version number is 5.0.1 MR2 (Bundle 135).

Fixed issues

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Issues that are marked with an asterisk (*) are fixed in this release. All other issues were fixed in previous maintenance releases.

Activation

When a user activated a BlackBerry® device immediately after an administrator added the user account to the BlackBerry® Enterprise Server, the BlackBerry Enterprise Server might have synchronized organizer data more than once. (SDR 358491)

BlackBerry Administration Service

The BlackBerry Enterprise Server might have stopped job reconciliation unexpectedly if the BlackBerry Administration Service singleton did not receive the close job message from the close job message queue. (DT 491377)

After you installed BlackBerry Enterprise Server MR1 on a computer that runs Windows® 2008, the BlackBerry Administration Service might have stopped responding. (SDR 332933)

When you run a cluster of three BlackBerry Administration Service instances with one empty group and two groups with 1500 members, create a software configuration with two optional applications to be delivered wirelessly, assign the software configuration to the empty user group, and then change the two other groups to child groups of the empty group, the BlackBerry Administration Service writes SQL exceptions to the BlackBerry Administration Service log files and does not deliver the two applications to all of the users in the groups. (DT 348590)

If the BlackBerry Administration Service - Native Code Container service on a computer that hosts the BlackBerry Administration Service is stopped for more than 110 minutes, the reconciliation process stops responding. (DT 450431)

In certain circumstances, the outstanding event count for internal reconciliation in the BlackBerry Administration Service was not zero and reconciliation was slow. (DT 502311)

When batching users during reconciliation, the BlackBerry Administration Service tried to create duplicate records for some users, which caused errors and stopped reconciliation. (DT 509538)

BlackBerry device users could not use chunked encoding when uploading files from a device to a remote file location. (DT 461732)

*When using multiple tabs in Windows® Internet Explorer® 7 to access the BlackBerry Administration Service, the information that you typed in one tab might have appeared in another tab. (DT 387664)

*When you added BlackBerry Administration Service instances to a BlackBerry Domain, IT policy reconciliation slowed. (DT 470586)

BlackBerry Attachment Service

In certain circumstances, the BlackBerry Attachment Service could not successfully process attachments that included special characters. (DT 438458)

BlackBerry Client for use with Microsoft Office Communications Server 2007

*If a user started a conversation from a BlackBerry® Client for use with Microsoft® Office Communications Server 2007, and the recipient responded to the message from the recipient's BlackBerry Client for use with Microsoft Office Communications Server 2007, and then the recipient started a conversation with the user from the instant messaging client on the recipient's computer, the user received the message as part of the pre-existing conversation and all the responses of the user were sent to the recipient's BlackBerry Client for use with Microsoft Office Communications Server 2007 only. (DT 453062)

BlackBerry Collaboration Service

*If you installed the BlackBerry Administration Service, BlackBerry Web Desktop Manager, BlackBerry Collaboration Service, and Microsoft® SQL Server® Express Edition on the same computer, the BlackBerry Collaboration Service did not start. (DT 521389)

BlackBerry Controller

*The BlackBerry Controller did not automatically restart the IBM® Lotus® Domino® service after the wait count threshold was reached on a hung thread. (DT 442654)

BlackBerry Messaging Agent

The access control list for the BBTempMailBox.nsf database allowed any user who could access the server to delete the database. In this release, the default permission for the access control list is No Access. (DT 323757)

BlackBerry MDS Connection Service

If a user's password included special characters (for example, a colon), the BlackBerry MDS Connection Service could not log the user into sites. (DT 192247)

*When a user tried to browse to an HTTPS site that uses a certificate that contains "Subject Alternative Name", the BlackBerry device displayed an HTTP 500 error message and the BlackBerry MDS Connection Service wrote a `java.lang.IndexOutOfBoundsException` error to its log file. (DT 478993)

*If you configured the BlackBerry MDS Connection Service to authenticate BlackBerry devices to content servers that use NTLMv2, and a user did not specify the Windows domain name when attempting to log in, the user was prompted again to specify login information. After several attempts, in certain circumstances, the user's Windows account was locked. (DT 508292)

BlackBerry Monitoring Service

In certain circumstances, after you installed a maintenance release, the BlackBerry Monitoring Service did not start. (DT 366027)

*When you tried to save a server configuration that you edited, the BlackBerry Monitoring Service displayed a timeout error. (DT 509942)

*When you created a report and clicked View generated reports immediately, the Generate graphics and Help links did not work and displayed an error message instead. (DT 536554)

BlackBerry Policy Service

In certain circumstances, the BlackBerry Policy Service could take up to 12 hours to process work requests. (DT 391803)

Calendar synchronization

In certain circumstances, notifications that meeting recipients had accepted or rejected meeting invitations synchronized to a BlackBerry device before the meeting invitation did. (DT 252022)

If a meeting series included a lot of data, the BlackBerry Enterprise Server might not send all occurrences of the meeting series to a BlackBerry device. (DT 342276)

When a user created a recurring meeting on a BlackBerry device that runs device software version 5.0, added a .zip file attachment to all instances of the meeting in IBM® Lotus Notes®, and turned off and on wireless calendar synchronization on the device, the BlackBerry Messaging Agent stopped responding. (DT 479877)

Instant messaging

In an environment that included Microsoft® Office Communications Server 2007, a BlackBerry device did not display unicode characters correctly in the Personal Note, Custom Location, and Custom Status fields. (DT 333275)

Security

If you turned on the Enterprise Service Policy and did not include a BlackBerry device PIN in the allowed list, the BlackBerry device could not regenerate the encryption key. (DT 314516)

Setup application

When you ran the setup application for the maintenance release on Windows Server® 2008, a permissions conflict might have caused the setup application to close unexpectedly. (SDR 319193)

When you installed BlackBerry Enterprise Server MR1 on a computer that runs Windows® 2008, the setup application could not stop the BlackBerry Attachment Monitoring Service and File Conversion Executable processes. (SDR 364395)

Wireless calendar synchronization

*If a BlackBerry device user turned off mobile and Wi-Fi® connections, sent a meeting invitation using Lotus Notes, the invitee accepted the meeting invitation, and the BlackBerry Enterprise Server was restarted, the meeting did not appear on the user's device after turning on mobile and Wi-Fi® connections. (DT 349205)

*If you disabled address book synchronization in the BlackBerry Administration Service, disabled synchronization over the wireless network on a BlackBerry device, and then enabled address book synchronization in the BlackBerry Administration Service, the BlackBerry Synchronization Service did not send a request to the device to enable address book synchronization, so the device could not synchronize organizer data. (DT 481604)

Known issues

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When you install this maintenance release on BlackBerry® Enterprise Server 5.0 SP1 on a computer that runs Windows® 2003, one of the following errors occurs:

- Internal Error 2755. 1612, c:\Windows\Installer\9f7bb.msi
- The installation source for this product is not available. Verify that the source exists and that you can access it. (DT 481005)

Workaround: Visit support.microsoft.com to read article 925336.

When you install this maintenance release on BlackBerry Enterprise Server 5.0 SP1 with a local Microsoft® SQL Server® 2005 Express Edition SP3 database server, the setup application identifies the SQL Server process as being in use. (DT 483874)

Workaround: Stop the Windows Services for Microsoft SQL Server Express Edition, continue the installation, and then restart the Windows Services when the installation is complete.

Related resources

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Guide	Information
<i>BlackBerry Enterprise Server Feature and Technical Overview</i>	<ul style="list-style-type: none">• BlackBerry® Enterprise Server features• system architecture• data workflows
<i>BlackBerry Enterprise Server Installation and Configuration Guide</i>	<ul style="list-style-type: none">• system requirements• installation instructions
<i>BlackBerry Enterprise Server Upgrade Guide</i>	<ul style="list-style-type: none">• system requirements• installation instructions
<i>BlackBerry Enterprise Server Administration Guide</i>	<ul style="list-style-type: none">• system setup and management• BlackBerry device implementation instructions

Legal notice

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