

BlackBerry Enterprise Server for IBM Lotus Domino

Version: 4.1 | Service Pack: 7 | Maintenance Release: 3

Maintenance Release Notes

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Installing the maintenance release

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Where to install the maintenance release

Install this maintenance release on any computer that hosts a BlackBerry® Enterprise Server and on any remote computer that hosts a BlackBerry Attachment Service, BlackBerry Collaboration Service, BlackBerry Manager, BlackBerry MDS Connection Service, or BlackBerry Router.

Verify the BlackBerry Enterprise Server software version on a computer that runs Windows Server 2003

This maintenance release works with BlackBerry® Enterprise Server 4.1 SP7 for IBM® Lotus® Domino®.

1. On the taskbar, click **Start > Settings > Control Panel** or **Start > Control Panel**.
2. Double-click **Add or Remove Programs**.
3. In the list of currently installed programs, click **BlackBerry Enterprise Server for IBM Lotus Domino**.
4. Click **Click here for support information**.
5. Verify that the version number is 4.1.7 (Bundle 27, 32 or 45).

Install the maintenance release

Before you begin: On the computer that hosts the BlackBerry® Enterprise Server, configure access to the installation media that was used to install the BlackBerry Enterprise Server. Depending on how the software was installed, this might be a product CD or a network location.

1. While logged in to the computer that hosts the BlackBerry Enterprise Server, in Windows® Services, stop all BlackBerry Enterprise Server services.
2. Close the BlackBerry Configuration Panel and BlackBerry Manager.
3. Double-click **besn417mr3.zip**.
4. Extract the installation files to a local drive on your computer.
5. Browse to the location of the setup program files.
6. Double-click **besn417mr3.msp** to run the executable.
7. Click **Update**.
8. Complete the configuration screens.
9. Click **Finish**.

10. In Windows Services, restart all BlackBerry Enterprise Server services.

Verify that you installed the maintenance release on a computer that runs Windows Server 2003

1. On the taskbar, click **Start > Settings > Control Panel** or **Start > Control Panel**.
2. Click **Add or Remove Programs**.
3. In the list of programs, click **BlackBerry Enterprise Server for IBM Lotus Domino**.
4. Click **Click here for support information**.
5. Verify that the version number is 4.1.7 MR3 (Rollup) (Bundle 52).

Fixed issues

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Issues that are marked with an asterisk (*) are fixed in this release. All other issues were fixed in previous maintenance releases.

Activation

After a user activated a BlackBerry® device, the BlackBerry® Enterprise Server might synchronize organizer data more than once if you changed the user account information before activation occurred. (SDR 358491)

BlackBerry Manager

The BlackBerry Manager used the incorrect Push Initiator Password name for the Password policy group. (DT 471681)

If you deleted the SyncDeviceManagementSummary.AppsVer in the BlackBerry Configuration Database for a user account and then tried to send the Erase Data and Disable Handheld IT administration command, the BlackBerry Manager stopped responding and displayed the Abnormal Program Termination error message. (DT 455603)

After a user downgrades the BlackBerry® Device Software version on a BlackBerry device, the BlackBerry Manager displayed an error when you tried to view the version information. (SDR 196734)

BlackBerry MDS Connection Service

When a user tries to browse to an HTTPS site that uses a certificate that contains "Subject Alternative Name", the device displays an HTTP 500 error message and the BlackBerry MDS Connection Service writes a java.lang.IndexOutOfBoundsException error to its log file. (DT 478993)

BlackBerry Messaging Agent

*When the BlackBerry Messaging Agent stopped responding, it did not exit completely and the BlackBerry Controller could not restart it. (DT 524039)

The access control list for the BBTempMailBox.nsf database allowed any user who could access the server to delete the database. In this release, the default permission for the access control list is No Access. (DT 323757)

If you deleted the personal document for a user account and then deleted the user account and change the operating system time, the BlackBerry Enterprise Server performed a memory dump. (DT 235032)

If the BlackBerry Enterprise Server encountered a SQL error when it tried to initialize user accounts, users no longer received email messages on BlackBerry devices. (DT 369719)

If the BlackBerry Messaging Agent caught an exception that occurred in the IBM® Lotus Notes® API, hung threads could result and the BlackBerry Messaging Agent might have stopped responding. (SDR 209561)

BlackBerry Policy Service

In certain circumstances, the BlackBerry Policy Service did not process requests in a timely manner. (DT 391803)

After the BlackBerry Policy Service lost its connection to the database server and reconnected, the BlackBerry Policy Service did not initialize correctly. (DT 395885)

BlackBerry Synchronization Service

When you started the BlackBerry Synchronization Service, after approximately 5 minutes the BlackBerry Synchronization Service stopped responding and logged an access violation error message in its log file. (DT 112614)

When a user successfully activated a BlackBerry device over the wireless network, the BlackBerry Synchronization Service wrote SYNC-SSession error messages in its log file. (DT 120183)

Calendar synchronization

In certain circumstances, when the BlackBerry Enterprise Server processed a rejected meeting message, the BlackBerry Enterprise Server might have stopped responding. (DT 350980)

If a meeting series included a large number of exceptions and a lot of data in the meeting body, the BlackBerry Enterprise Server might not send any occurrences of the meeting series to a BlackBerry device. (DT 342276)

In certain circumstances, notifications that meeting recipients had accepted or rejected meeting invitations synchronized to a BlackBerry device before the meeting invitation did. (DT 252022)

If a recipient of a meeting invitation used the delete forever option to delete a meeting invitation from IBM® Lotus Notes® without accepting or declining the message, the BlackBerry device did not remove the meeting invitation. (SDR 151218)

Security

If you turned on the Enterprise Service Policy and did not include a BlackBerry device PIN in the allowed list, the BlackBerry device could not regenerate the encryption key. (DT 314516)

Related resources

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Guide	Information
<i>BlackBerry Enterprise Server Feature and Technical Overview</i>	<ul style="list-style-type: none">• BlackBerry® Enterprise Server features• system architecture• data workflows
<i>BlackBerry Enterprise Server Installation and Configuration Guide</i>	<ul style="list-style-type: none">• system requirements• installation instructions
<i>BlackBerry Enterprise Server Upgrade Guide</i>	<ul style="list-style-type: none">• system requirements• installation instructions
<i>BlackBerry Enterprise Server Administration Guide</i>	<ul style="list-style-type: none">• system setup and management• BlackBerry device implementation instructions

Legal notice

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