

# BlackBerry Enterprise Server for Microsoft Exchange

Version: 4.1 | Service Pack: 7 | Maintenance Release: 1

## Maintenance Release Notes



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# Installing the maintenance release

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## Where to install the maintenance release

Install this maintenance release on any computer that hosts a BlackBerry® Enterprise Server and on any remote computer that hosts a BlackBerry Attachment Service, BlackBerry Manager, or BlackBerry Router.

## Verify the BlackBerry Enterprise Server software version

This maintenance release works with BlackBerry® Enterprise Server 4.1 SP7 for Microsoft® Exchange.

1. On the taskbar, click **Start > Settings > Control Panel** or **Start > Control Panel**.
2. Double-click **Add or Remove Programs**.
3. In the list of currently installed programs, click **BlackBerry Enterprise Server for Microsoft Exchange**.
4. Click **Click here for support information**.
5. Verify that the version number is 4.1.7 (Bundle 27).

## Install the maintenance release

**Before you begin:** On the computer that hosts the BlackBerry® Enterprise Server, configure access to the installation media that was used to install the BlackBerry Enterprise Server. Depending on how the software was installed, this might be a product CD or a network location.

1. While logged in to the computer that hosts the BlackBerry Enterprise Server, in Windows® Services, stop all BlackBerry Enterprise Server services.
2. Close the BlackBerry Configuration Panel.
3. Double-click **besx417mr1.zip**.
4. Extract the installation files to a local drive on your computer.
5. Browse to the location of the setup program files.
6. Double-click **besx417mr1.msp** to run the executable.
7. Click **Update**.
8. Complete the configuration screens.
9. Click **Finish**.
10. In Windows Services, restart all BlackBerry Enterprise Server services.

## Verify that you installed the maintenance release

1. On the taskbar, click **Start > Settings > Control Panel** or **Start > Control Panel**.
2. Click **Add or Remove Programs**.
3. In the list of programs, click **BlackBerry Enterprise Server for Microsoft Exchange**.
4. Click **Click here for support information**.
5. Verify that the version number is 4.1.7 MR1 (Rollup) (Bundle 32).

## Fixed issues

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### BlackBerry Messaging Agent

In previous releases, you could not configure the shutdown timer for the BlackBerry® Messaging Agent. In this release, you can configure the AgentShutdownTimeout key in HKEY\_LOCAL\_MACHINE\SOFTWARE\Research In Motion\BlackBerry Enterprise Server\Agents. The default value is 40 (seconds). Permitted values are 40 or higher. The BlackBerry Controller adds 20 seconds to the value before it attempts to shut down the BlackBerry Messaging Agent. (DT 454733)

After you installed the BlackBerry® Enterprise Server and imported user accounts, the BlackBerry Messaging Agent continued to use more memory than required. (DT 347593, DT 304171)

If you configured custom CDO profiles, after some time, the BlackBerry Messaging Agent might not have performed as expected. (DT 237736)

In BlackBerry Enterprise Server 4.1 SP5 and 4.1 SP6, after you ran the ScanGal tool, the BlackBerry Messaging Agent might have stopped responding. (SDR 249042)

### BlackBerry Policy Service

In certain circumstances, the BlackBerry Policy Service did not process requests in a timely manner. (DT 391803)

After the BlackBerry Policy Service lost its connection to the database server and reconnected, the BlackBerry Policy Service did not initialize correctly. (DT 395885)

### Calendar synchronization

If a user used Microsoft® Outlook® 2007 and configured a delegate, the user received Informational Only messages as meeting invitations in Microsoft Outlook. (DT 425322)

## Related resources

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Guide	Information
<i>BlackBerry Enterprise Server Feature and Technical Overview</i>	<ul style="list-style-type: none"><li>• BlackBerry® Enterprise Server features</li><li>• system architecture</li><li>• data workflows</li></ul>
<i>BlackBerry Enterprise Server Installation and Configuration Guide</i>	<ul style="list-style-type: none"><li>• system requirements</li><li>• installation instructions</li></ul>
<i>BlackBerry Enterprise Server Upgrade Guide</i>	<ul style="list-style-type: none"><li>• system requirements</li><li>• installation instructions</li></ul>
<i>BlackBerry Enterprise Server Administration Guide</i>	<ul style="list-style-type: none"><li>• system setup and management</li><li>• BlackBerry device implementation instructions</li></ul>

## Legal notice

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