

BlackBerry Enterprise Server for Microsoft Exchange

Version: 5.0 | Service Pack: 1 | Maintenance Release: 1

Maintenance Release Notes

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Installing the maintenance release

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Where to install the maintenance release

Install this maintenance release on any computer that hosts a BlackBerry® Enterprise Server and on any remote computer that hosts a BlackBerry Administration Service, BlackBerry Attachment Service, BlackBerry Collaboration Service, BlackBerry MDS Connection Service or BlackBerry Monitoring Service.

Verify the BlackBerry Enterprise Server software version on a computer that runs Windows Server 2008

This maintenance release works with BlackBerry® Enterprise Server 5.0 SP1 for Microsoft® Exchange.

1. On the taskbar, click **Start > Settings > Control Panel** or **Start > Control Panel**.
2. Double-click **Programs and Features**.
3. If the window does not display the **Version** column, perform the following actions:
 - a. Right-click on any column heading. Click **More...**
 - b. In the dialog box, select **Version**.
 - c. Click **OK**.
4. In the list of currently installed programs, search for **BlackBerry Enterprise Server for Microsoft Exchange**.
5. Verify that the version number is 5.0.1 (Bundle 70 or 72).

Verify the BlackBerry Enterprise Server software version on a computer that runs Windows Server 2003

This maintenance release works with BlackBerry® Enterprise Server 5.0 SP1 for Microsoft® Exchange.

1. On the taskbar, click **Start > Settings > Control Panel** or **Start > Control Panel**.
2. Double-click **Add or Remove Programs**.
3. In the list of currently installed programs, click **BlackBerry Enterprise Server for Microsoft Exchange**.
4. Click **Click here for support information**.
5. Verify that the version number is 5.0.1 (Bundle 70 or 72).

Install the maintenance release

If you configured BlackBerry® Enterprise Server high availability to limit downtime to BlackBerry services, you can install the maintenance release on the standby BlackBerry Enterprise Server instance, fail over to the standby BlackBerry Enterprise Server, and then install the maintenance release on the primary BlackBerry Enterprise Server.

Before you begin:

- On the computer that hosts the BlackBerry Enterprise Server, configure access to the installation media that was used to install the BlackBerry Enterprise Server. Depending on how the software was installed, this might be a product CD or a network location.
 - To support Microsoft® Exchange 2010, verify that your organization's environment includes Microsoft Exchange 2010 Update Rollup 1.
 - To support Microsoft Exchange 2010, on the computer that hosts the BlackBerry Enterprise Server, install MAPI client and CDO 1.2.1 version 6.5.8146.0 or later.
1. While logged in to the computer that hosts the BlackBerry Enterprise Server, in Windows® Services, stop all BlackBerry Enterprise Server services.
 2. Close the BlackBerry Configuration Panel.
 3. Double-click **besx501mr1.zip**.
 4. Extract the installation files to a local drive on your computer.
 5. Browse to the location of the setup program files.
 6. Double-click **setupMR.exe** to run the executable.
 7. Click **Update**.
 8. Complete the configuration screens.
 9. Click **Finish**.
 10. In Windows Services, restart all BlackBerry Enterprise Server services.

After you finish: For information about configuring BlackBerry Enterprise Server to support Microsoft Exchange 2010, see the *BlackBerry Enterprise Server 5.0 SP1 Installation and Configuration Guide*.

Verify that you installed the maintenance release on a computer that runs Windows Server 2008

1. On the taskbar, click **Start > Settings > Control Panel** or **Start > Control Panel**.
2. Click **Programs and Features**.
3. If the window does not display the **Version** column, perform the following actions:

- a. Right-click on any column heading. Click **More...**
 - b. In the dialog box, select **Version**.
 - c. Click **OK**.
4. In the list of currently installed programs, search for **BlackBerry Enterprise Server for Microsoft Exchange**.
 5. Verify that the version number is 5.0.1 MR1 (Bundle 82).

Verify that you installed the maintenance release on a computer that runs Windows Server 2003

1. On the taskbar, click **Start > Settings > Control Panel** or **Start > Control Panel**.
2. Click **Add or Remove Programs**.
3. In the list of programs, click **BlackBerry Enterprise Server for Microsoft Exchange**.
4. Click **Click here for support information**.
5. Verify that the version number is 5.0.1 MR1 (Bundle 82).

Fixed issues

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BlackBerry Messaging Agent

In a Microsoft® Exchange 2010 environment, after you configured Microsoft® Exchange Web Services, a recurring meeting received on a BlackBerry® device from Microsoft® Outlook® 2003 displayed as an email message. (DT 431390)

In a Microsoft Exchange 2010 environment, the attachment icon did not appear with email messages on BlackBerry devices. (DT 431003)

In a Microsoft Exchange 2010 environment, if users created memo or task subfolders on BlackBerry devices, the BlackBerry Messaging Agent stopped responding and users could not synchronize memos or tasks from BlackBerry devices. (DT 375634)

Setup application

In certain circumstances, when you installed the maintenance release, the BlackBerry® Enterprise Server version information was incorrect in Add/Remove Programs. (DT 365769)

Known issues

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Microsoft Exchange 2010 environment

When you run the setup application, after you specify the Microsoft® Exchange Server name and mailbox, the setup application displays a warning that the Windows® account has not been assigned the View Only Administrator permission when it has already been assigned the permission. (426766)

If you turn on support for Microsoft® Exchange Web Services and a user acts as a delegate and creates a meeting in Microsoft® Outlook® on behalf of another user, and if the delegate does not update the delegate's calendar when prompted, the delegate cannot accept, tentatively accept, or decline the meeting on a BlackBerry® device. (430833)

In certain circumstances, if you turn on support for Microsoft Exchange Web Services, when a BlackBerry device user creates a recurring all-day meeting on a BlackBerry device and invites a user to one instance of the recurring meeting, the instance is no longer an all-day meeting. (426788)

When you rename a public folder in Microsoft Outlook, the name change does not synchronize to the BlackBerry device or BlackBerry Administration Service. (410711)

Setup application

When you install this maintenance release, the setup application does not register the EWS.dll and you cannot use Microsoft Exchange Web Services. (304875)

Workaround: Register the EWS.dll manually. For more information, visit www.blackberry.com/support to read KB20212.

Related resources

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Guide	Information
<i>BlackBerry Enterprise Server Feature and Technical Overview</i>	<ul style="list-style-type: none">• BlackBerry® Enterprise Server features• system architecture• data workflows
<i>BlackBerry Enterprise Server Installation and Configuration Guide</i>	<ul style="list-style-type: none">• system requirements• installation instructions
<i>BlackBerry Enterprise Server Upgrade Guide</i>	<ul style="list-style-type: none">• system requirements• installation instructions
<i>BlackBerry Enterprise Server Administration Guide</i>	<ul style="list-style-type: none">• system setup and management• BlackBerry device implementation instructions

Legal notice

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Research In Motion Limited
295 Phillip Street
Waterloo, ON N2L 3W8
Canada

Research In Motion UK Limited
Centrum House
36 Station Road
Egham, Surrey TW20 9LF
United Kingdom

Published in Canada