

BlackBerry Enterprise Server Resource Kit

BlackBerry Enterprise Server User Administration Tool

Version: 5.0 | Service Pack: 1

Release Notes

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Related resources

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Guide	Information
<i>BlackBerry Enterprise Server Resource Kit Installation Guide</i>	<ul style="list-style-type: none"> • system requirements • installing or removing the tool
<i>BlackBerry Enterprise Server User Administration Tool Administration Guide</i>	<ul style="list-style-type: none"> • using the tool
<i>BlackBerry Analysis, Monitoring, and Troubleshooting Tools Administration Guide</i>	<ul style="list-style-type: none"> • using the tools
<i>BlackBerry Enterprise Server Installation and Configuration Guide</i>	<ul style="list-style-type: none"> • system requirements • installation instructions
<i>BlackBerry Enterprise Server Upgrade Guide</i>	<ul style="list-style-type: none"> • system requirements • upgrade instructions
<i>BlackBerry Enterprise Server Feature and Technical Overview</i>	<ul style="list-style-type: none"> • BlackBerry® Enterprise Server features • system architecture • data and process flows
<i>BlackBerry Enterprise Server Administration Guide</i>	<ul style="list-style-type: none"> • system setup and management • BlackBerry device implementation instructions

Product information

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You can use the BlackBerry Enterprise Server User Administration Tool to perform BlackBerry® Enterprise Server administration tasks or to gather management and monitoring information. For example, from a command prompt, you can add, find, move, and remove user accounts, or change user account configurations.

Fixed in this release

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BlackBerry Enterprise Server User Administration Tool fixed issues

(DT 453840) In previous versions of the BlackBerry Enterprise Server User Administration Tool, if your organization's environment uses the BlackBerry® Enterprise Server for Novell® GroupWise®, and you try to add a user account to the BlackBerry Enterprise Server and assign an address book to the user account when you add it, the user account is not added to the destination BlackBerry Enterprise Server.

In the BlackBerry Enterprise Server User Administration Tool 5.0 SP1, you cannot use the `-pimmemo`, `-pimaddr`, or `-addrsub` subparameters when you use the `-add` parameter.

(DT 429419) In previous versions of the BlackBerry Enterprise Server User Administration Tool, a runtime exception might occur if you try to change a user's email signature using the BlackBerry Enterprise Server User Administration Tool.

In the BlackBerry Enterprise Server User Administration Tool 5.0 SP1, this issue is resolved.

(DT 426473) In previous versions of the BlackBerry Enterprise Server User Administration Tool, if the name of the BlackBerry Administration Service that is saved in the `BESUserAdminClient.exe.config` file is shorter than 7 characters, the commands that you enter in the BlackBerry Enterprise Server User Administration Tool might not be executed, and the following error displays: "Index and length must refer to a location within the string."

In the BlackBerry Enterprise Server User Administration Tool 5.0 SP1, this issue is resolved.

(DT 396011) In previous versions of the BlackBerry Enterprise Server User Administration Tool, a small number of commands for the BlackBerry Enterprise Server User Administration Tool are case sensitive.

In the BlackBerry Enterprise Server User Administration Tool 5.0 SP1, this issue is resolved.

(DT 367668) In previous versions of the BlackBerry Enterprise Server User Administration Tool, the results and messages used two different output streams, standard output and standard error. In a previous release of the BlackBerry Enterprise Server User Administration Tool 5.0 SP1, the results and messages are only sent to the standard output stream. The client also displays significantly less log messages. The messages are now written to the BlackBerry® Administration API log file.

In the latest release of the BlackBerry Enterprise Server User Administration Tool 5.0 SP1, this issue is resolved.

(DT 338918) In previous versions of the BlackBerry Enterprise Server User Administration Tool, if you try to run the BlackBerry Enterprise Server User Administration Tool from a remote computer using the UNC path, the BlackBerry Enterprise Server User Administration Tool does not start and the following error message displays: The type initializer for 'RIM.Enterprise.BRK.BRKCommon.Logger' threw an exception.: Error while initializing the logs: {0}.

In the latest release of the BlackBerry Enterprise Server User Administration Tool 5.0 SP1, this issue is resolved.

(DT 331049) In the BlackBerry Enterprise Server User Administration Tool 5.0 SP1, you can use the `-addrsub` subparameter with the `-change` parameter.

(DT 330987) In previous versions of the BlackBerry Enterprise Server User Administration Tool, the BlackBerry Enterprise Server User Administration Tool does not support Novell GroupWise mailbox authentication.

The latest release of the BlackBerry Enterprise Server User Administration Tool supports Novell GroupWise mailbox authentication.

Known issues

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BlackBerry Enterprise Server User Administration Tool known issues

(DT 427112) If you configured Windows® Internet Explorer® to use a proxy server by default, the BlackBerry Enterprise Server User Administration Tool might not be able to connect to the BlackBerry Administration Service.

Workaround: In the BESUserAdminClient.exe.config file, add the following section inside the <configuration> tags:

```
<system.net>
  <defaultProxy>
    <proxy usesystemdefault = "false" />
  </defaultProxy>
</system.net>
```

(DT 107413) If you use the -handheld_info -appname command, no results are returned.

(SDR 286332) If you enter incorrect information when you run the setup application for the BlackBerry Enterprise Server User Administration Tool, you cannot run the setup application again to correct the information.

Workaround: Edit the information in the BESUserAdminClient.exe.config file after you run the setup application.

Legal notice

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