New In This Release

Good Control and Good Proxy

Version 5.0



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About this guide

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This guide provides details on the new features that were introduced in Good Control version 5.0. As part of the transition from Good Control to BlackBerry UEM, documentation updates for this release of Good Control and Good Proxy will be covered in this guide and Release Notes only.

For more information on how to install and manage Good Control and Good Proxy, see the Good Control and Good Proxy version 4.2 documentation.

For more information on the benefits of using BlackBerry UEM, see Benefits of upgrading from Good Control to BlackBerry UEM.

Import a list of banned passwords

This setting specifies a list of passwords that cannot be used with BlackBerry Dynamics apps. For example, you can specify a list of passwords that are considered weak. Passwords in the list must meet the following requirements:

- Each password must be separated by a hard return
- Only UTF-8 characters are supported
- Passwords must be 14 characters or less

If a user attempts to use a banned password, the user will receive a message stating that the password cannot be used.

- 1. Click Policy Sets > Good Default Policy.
- Expand Security Policies.
- 3. In the **Banned Passwords** section, click **Import**.
- 4. Browse to the location of the password list and click **Open**.
- 5. Click OK.

After you have uploaded a list of banned passwords, you can export them or delete them when required.

Manage Face ID authentication on iPhone X devices

You can allow or restrict Face ID authentication with BlackBerry Dynamics apps on iPhone X devices

- 1. Click Policy Sets > Good Default Policy.
- 2. Expand **Security Policies**.
- 3. In the **Biometric Policies** section, in the **Allow iOS Biometric Authentication** setting, select the **Face ID** option to allow Face ID to unlock BlackBerry Dynamics apps when they are already open in the app switcher on iOS devices.
- 4. Optionally, select any of the following:

| Policy setting | Behavior |
|-------------------------------|--|
| Allow from Cold Start | Select this option to allow a user to start BlackBerry Dynamics apps using Face ID when the apps are not already open in the app switcher. If you deselect this option, users cannot start apps using Face ID and must enter a password instead. |
| Force Password re-entry after | Select this option to specify the amount of time that can pass before a user must enter a password when they start BlackBerry Dynamics apps. After the user enters the password, can be used again for the specified amount of time. |

5. Click **Update**.

Prevent screen recording and sharing on iOS devices

You can prevent iOS device users from sharing and recording screens in BlackBerry Dynamics apps. This setting applies only to devices running iOS 11 and later.

- 1. Click Policy Sets > Good Default Policy.
- 2. Expand Security Policies.
- 3. In the Data Leakage Prevention section, select the Prevent iOS Screen Recording and Sharing (iOS 11+ only) option.
- 4. Click **Update**.

Check the antivirus status of BlackBerry Dynamics apps for Windows

You can monitor the antivirus status of BlackBerry Dynamics apps for Windows. If you enable the antivirus status check, a device is considered non-compliant in any of the following situations:

- Antivirus software is not installed
- Antivirus software is installed but it is not running
- Antivirus software is installed but it is out of date
- 1. Click Policy Sets > Compliance Policies.
- 2. Expand Windows Platform Rules > Antivirus Status (Win32 only).
- 3. In the **Check Antivirus Status** drop-down list, select **Enable** to monitor the antivirus status of Windows apps.
- 4. In the **Failure Action** drop-down list, select the action to take if the antivirus status is not in compliance. Choose from:
 - Wipe Data: If you choose this option, data will be deleted from the BlackBerry Dynamics apps for Windows on the device.
 - Application not allowed to run: If you choose this option, BlackBerry Dynamics apps for Windows cannot run on the device
- 5. Click **Update**.

Allow all BlackBerry Dynamics library versions

You can now automatically allow all BlackBerry Dynamics library versions, or allow all new unlisted BlackBerry Dynamics library versions.

- 1. Click Policy Sets > Good Default Policy > Compliance Policies.
- 2. Expand the platform that you want change.
- 3. Expand BlackBerry Dynamics Library Version Verification.
- 4. Specify the following options:
 - Allow all BlackBerry Dynamics library versions: When selected, apps that use any version of the SDK library are
 allowed. If this option is enabled, you cannot select specific versions to allow or disallow. By default, this option is
 disabled.

- Allow unlisted BlackBerry Dynamics library versions: When selected, apps that use versions of the SDK library that are newer than the latest version listed in the compliance rule are allowed. The administrator can still allow or disallow specific versions of the library from the version list. By default, this option is enabled.
- 5. Click **Update**.

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