



BlackBerry UEM Client for iOS

Release Notes

12.49.3377

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What's new in BlackBerry UEM Client for iOS

What's New in the BlackBerry UEM Client for iOS 12.49.3377

- The BlackBerry Dynamics SDK in the UEM Client was updated to version 12.0.1.79, which includes performance fixes.
- Bug fix

What's new in the BlackBerry UEM Client for iOS 12.49.3352

- **Support for iOS 17 and iPadOS 17:** The UEM Client now supports devices running iOS 17 and iPadOS 17.
- **Rapid Security Response support:** Administrators can now set the Rapid Security Response OS as the minimum allowed OS list in the activation profile.
- **iOS eSIM devices:** The UEM Client now provides additional support for eSIM management capabilities and security improvements.

What's new in the BlackBerry UEM Client for iOS 12.48.3310

- **Report last BlackBerry Dynamics password change:** The BlackBerry UEM management console can now display the date and time of the last time that a user changed the BlackBerry Dynamics password. This information is displayed in the Managed Device Users grid (Advanced view) and the Device details page.
- **Support for multiple SIMs:** If a device has more than one SIM (for example, a physical SIM and an eSIM), the BlackBerry UEM Client now reports the information for each active SIM on the device to the BlackBerry UEM server.
- **iOS eSIM devices:** BlackBerry UEM now provides an option to preserve the data plan on an iOS eSIM device when you select the Delete all device data command. A pop-up will display, asking if you want to preserve the data plan. By default, this option is not selected. You must select the option to preserve the data plan. The new "Preserve data plan" checkbox is available from both the BlackBerry UEM management console and the BlackBerry UEM Self-Service portal.

What's new in the BlackBerry UEM Client for iOS 12.47.3269

Removed support for iOS 14: Devices running iOS and iPadOS 14 are no longer supported.

What's new in the BlackBerry UEM Client for iOS 12.47.3223

- **Rapid Security Response support:** Administrators can now enable the Rapid Security Response feature for supervised devices running iOS 16. They can also choose whether the user can disable the feature on the device. This feature allows devices to automatically install security updates from Apple between OS updates.
- **Mail Privacy Protection support:** Administrators can now enable the Mail Privacy Protection feature on supervised iOS devices running iOS 15 and later. This feature helps prevent email senders from learning information about your activity in the Mail app, such as hiding your IP address so that senders can't link it to your online activities or determine your location.
- **Entra ID conditional access enrollment:** If an administrator enabled Entra ID conditional access for a device and the device is not already enrolled, the user can now select Enroll Conditional Access from the BlackBerry Dynamics Launcher settings menu to manually trigger the enrollment.

BlackBerry Dynamics SDK and BlackBerry Dynamics Launcher versions

Version of UEM Client for iOS	BlackBerry Dynamics SDK and BlackBerry Dynamics Launcher versions
12.49.3377	<ul style="list-style-type: none">• BlackBerry Dynamics SDK 12.0.1.79• BlackBerry Dynamics Launcher 12.0.0.378
12.49.3352	<ul style="list-style-type: none">• BlackBerry Dynamics SDK 12.0.0.52• BlackBerry Dynamics Launcher 12.0.0.378
12.48.3310	<ul style="list-style-type: none">• BlackBerry Dynamics SDK 11.2.0.19• BlackBerry Dynamics Launcher 3.6.0.346
12.47.3269	<ul style="list-style-type: none">• BlackBerry Dynamics SDK 11.1.0.57• BlackBerry Dynamics Launcher 3.5.1.334
12.47.3223	<ul style="list-style-type: none">• BlackBerry Dynamics SDK 11.0.0.116• BlackBerry Dynamics Launcher 3.5.0.328

BlackBerry UEM Client for iOS fixed issues

Fixed issues in the BlackBerry UEM Client for iOS 12.49.3377

The BlackBerry Dynamics SDK in the UEM Client was updated to version 12.0.1.79, which includes performance fixes.

After activating an Apple DEP device with one-time password tokens enabled for BlackBerry 2FA, the error message "The password could not be generated. Please close and reopen the app or contact your administrator." appeared in the UEM Client. (EMA-17755)

Fixed issues in the BlackBerry UEM Client for iOS 12.49.3352

After a user updated an iOS device to a more recent version of iOS, the UEM Client did not report the updated iOS version number to the BlackBerry UEM server. (EMA-17723)

Fixed issues in the BlackBerry UEM Client for iOS 12.48.3310

When you migrated iOS devices to use a hardened channel, an incorrect message displayed that indicated the device was being moved to a new environment. However, the device was not being moved, it was being re-enrolled. (EMA-17318)

Fixed issues in the BlackBerry UEM Client for iOS 12.47.3269

Some devices couldn't register with Entra AD if the Conditional Access policy in the Entra console was scoped to "All Cloud Apps". (EMM-148913)

When a device was set to use Japanese, an incorrect error message appeared if you tried to activate the device using an expired activation password. (EMA-17413)

Fixed issues in the BlackBerry UEM Client for iOS 12.47.3223

On some devices running iOS 15, when a device received another compliance profile that resulted in an OS version compliance violation, the UEM Client did not immediately report the violation. (EMA-17133)

BlackBerry UEM Client for iOS known issues

Issues that are new in this release are noted with an asterisk (*)

* While activating the UEM Client, after setting the BlackBerry Dynamics password, if the user closes the UEM Client while still on the Configuring BlackBerry Dynamics screen and then opens the UEM Client again, the UEM Client remains on the Configuring BlackBerry Dynamics screen and does not complete the activation. (EMA-17107)

On a device that is configured for Entra ID conditional access, if the user unregisters the device from the Microsoft Authenticator app, the user is not prompted to authenticate when they open the UEM Client. (SIS-18073)

Workaround: In the UEM Client, tap  > **Settings > Enroll Conditional Access**. Follow the instructions on the screen to authenticate the device.

Workaround 2: Administrators can remove the device from the Entra endpoint portal. On the device, close and reopen the UEM Client. Follow the instructions on the screen to authenticate the device.

When you try to activate an Apple DEP device over a proxy-enabled Wi-Fi connection, the following error message displays: "Error 3006: Your device cannot be activated at this time. Please try again later or contact your administrator." (EMA-14927)

Workaround: Use the cellular data connection or another Wi-Fi network that does not use a proxy.

After deactivating an iPad device, the error message "This device is deactivated" appears when you open the UEM Client and try to activate the device again. (EMA-14818)

Workaround: Perform a factory reset on the device.

When you open a BlackBerry Dynamics app while in airplane mode, the UEM Client might stop responding if it is the authentication delegate. (EMA-13095)

On iOS devices, the UEM Client displays an inaccurate compliance message when an app-level compliance rule is assigned. (EMA-7439)

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