



BlackBerry Access and BlackBerry Work for macOS Release Notes

3.4

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BlackBerry Access for macOS version 3.4.2.1 and BlackBerry Work for macOS version 3.4.1.417

This release of BlackBerry Access for macOS and BlackBerry Work for macOS features the following enhancements:

Bug fixes to improve issues related to Awingu. For more information, see [Fixed issues](#).

BlackBerry Dynamics SDK version

BlackBerry Dynamics SDK 7.1.0.104

OS compatibility

For device OS compatibility, see the [Mobile/Desktop OS and Enterprise Applications Compatibility Matrix](#).

Supported upgrades

- BlackBerry Access for macOS 3.4.1.17 > BlackBerry Access for macOS 3.4.1.23 > BlackBerry Access for macOS 3.4.2.1
- BlackBerry Access for macOS 3.4.1.23 > BlackBerry Access for macOS 3.4.2.1
- BlackBerry Access for macOS 3.4.1.17 > BlackBerry Access for macOS 3.4.2.1

Fixed issues

The applications folder in Awingu would fail to load and display any applications. (FER-15868)

Known issues

When the administrator disables the camera and microphone, users are not notified, and the camera and microphone are displayed as Allowed in the browser settings. (GMAGDMAC-4937)

A preview file error appears when opening a Microsoft Word .docx file that has track changes enabled. (GMAGDMAC-5041)

After BlackBerry Work is restarted, it may take about 90 seconds before the user can open an attachment or to see results of a search. (WEBAPPS-7936)

Known limitations

BlackBerry Work for macOS email does not support Microsoft Exchange Information Rights Management (IRM). Received IRM messages are not decrypted in BlackBerry Work for macOS. (WEBAPPS-8054)

Workaround: View the email in the BlackBerry Access browser.

BlackBerry Access for macOS version 3.4.1.23 and BlackBerry Work for macOS version 3.4.1.417

What's new in this release?

To learn about the new features introduced in every supported release of BlackBerry Access, see [What's New in BlackBerry Access](#).

BlackBerry Dynamics SDK version

BlackBerry Dynamics SDK 7.1.0.104

OS compatibility

For device OS compatibility, [see the Mobile/Desktop OS and Enterprise Applications Compatibility Matrix](#).

Supported upgrades

- BlackBerry Access for macOS 3.4.1.17 > BlackBerry Access for macOS 3.4.1.23
- BlackBerry Access for macOS 3.4.1.13 > BlackBerry Access for macOS 3.4.1.23
- BlackBerry Access for macOS 3.4.1.12 > BlackBerry Access for macOS 3.4.1.23
- BlackBerry Access for macOS 3.4.1.9 > BlackBerry Access for macOS 3.4.1.23

Fixed issues

There are no fixed issues in this release.

Known issues

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BlackBerry Access for macOS version 3.4.1.17 and BlackBerry Work for macOS version 3.4.1.413

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- Bug fixes

BlackBerry Dynamics SDK version

- BlackBerry Dynamics SDK 7.1.0.104

OS compatibility

- For device OS compatibility, [see the Mobile/Desktop OS and Enterprise Applications Compatibility Matrix](#).

Supported upgrades

- BlackBerry Access for macOS 3.4.1.9 > BlackBerry Access for macOS 3.4.1.17
- BlackBerry Access for macOS 3.4.0.7 > BlackBerry Access for macOS 3.4.1.17
- BlackBerry Access for macOS 3.4.1.13 > BlackBerry Access for macOS 3.4.1.17

Fixed issues

When using BlackBerry Work in Arabic, some characters did not display correctly in email messages. (FIRST-17778)

Users couldn't drag and drop email IDs between the To, CC, and Bcc fields using Microsoft Office Web Apps (OWA) in BlackBerry Access. (GMAGDMAC-5575)

Known issues

When the administrator disables the camera and microphone, users are not notified, and the camera and microphone are displayed as Allowed in the browser settings. (GMAGDMAC-4937)

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