



BlackBerry 2FA

Server Compatibility Matrix

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BlackBerry 2FA compatibility matrix

This guide provides the compatibility information for BlackBerry 2FA.

Support definitions

- NS: Not supported. BlackBerry does not support the configuration.
- LS: Limited support. BlackBerry supports the configuration, but has not fully assessed the third-party component for compatibility.
- Sup: Supported. BlackBerry supports the configuration.
- O: Pending. BlackBerry does not yet support the configuration, but is currently assessing the third-party component for compatibility.

2FA compatibility: Operating systems

2FA installations are supported only on English implementations of the operating system.

OS (64-bit)	3.4
Windows Server 2019	Sup
Windows Server 2016	Sup
Windows Server 2012 R2	Sup
Windows Server 2012	Sup

2FA compatibility: BlackBerry UEM

BlackBerry UEM	3.4
BlackBerry UEM 12.18	Sup
BlackBerry UEM 12.17	Sup
BlackBerry UEM 12.16	Sup
BlackBerry UEM Cloud	Sup

¹Users can activate a device managed by BlackBerry UEM Cloud to use BlackBerry 2FA but features associated with the BlackBerry 2FA server are not supported. For environments with BlackBerry UEM Cloud, a separate on-premises BlackBerry UEM instance is required to manage a BlackBerry 2FA server. In environments with both cloud and on-premises BlackBerry UEM instances, the same device cannot be managed by both solutions. However, a single user with different devices (for example, a work device and a personal device) on each BlackBerry UEM solution is supported.

²Although the BlackBerry 2FA server is not compatible with BlackBerry UEM Cloud, preventing integration with RADIUS and REST clients, BlackBerry 2FA supports integration with BlackBerry Enterprise Identity.

2FA compatibility: VPN gateways

Cisco	3.4
Cisco ASA Series	Sup
Juniper Networks	3.4
SA Series 2500: Junos Pulse Secure Access Service	Sup
Citrix NetScaler	3.4
Citrix NetScaler MPX	Sup
Citrix NetScaler VPX	Sup
Citrix NetScaler SDX	Sup
Check Point	3.4
Next Generation Firewall	Sup
Barracuda	3.4
SSL VPN SSL480	Sup
F5 Networks	3.4
BIG-IP 8900	Sup

2FA compatibility: VPN hardware tokens

Note that hash-based (HOTP) tokens are not supported.

RCDevs security solutions	3.4
RCDevs RC200	Sup
Vasco Data Security, Inc.	3.4
Vasco DIGIPASS GO 6	Sup
Feitian Technologies Co., Ltd.	3.4
Feitian OTP C200	Sup

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